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# 01

## USER MANUAL OVERVIEW

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1.2	Symbols	4

This document is the user manual of the EOBridge website (hereinafter "EOBridge"). This document contains information about 'EOBridge', the data analysis website of the EOPatch system, as well as the site configuration, usage method, and precautions. Therefore, it is recommended that users read this manual to understand the usage and precautions before using EOBridge.

- Photos and images included in this document are examples. Therefore, it should not be used as a basis for individual user settings and insulin infusion treatment decisions.
- For damages caused by the user's arbitrary judgment other than the contents described, the manufacturer or seller cannot guarantee.
- If there is an error in this document, or if correction or supplementation is required, contact EOFLOW Co., Ltd.

## 1.1 Copyright information

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## 1.2 Symbols

In this document, important information for user safety or useful information for users is indicated with the following symbols.

### WARNING

This indicates information that users must absolutely adhere to. Failure to follow the warnings may result in serious side effects or safety risks to the user.

### CAUTION

This indicates information that users should pay close attention to. Failure to follow the cautions may result in potential safety risks or hazards to the user.

### NOTE

This refers to the content that provides assistance in using the product, including utilization tips and other helpful details.

### DID YOU KNOW

This refers to information about the location within the manual or the names of reference documents that users can refer to for using the product. It helps users easily find the information they need.

# 02

## PRECAUTIONS FOR SAFETY

2.1	Copyright information	6
2.2	Precautions related to EOBridge	6

In this section, we explain the information that users must be aware of to ensure their safety and protect their property. Therefore, users must read and comply with the following contents before using the product.

We recommend keeping the user manual in a safe and easily accessible place for easy retrieval.

2.1  
Copyright information

- Follow your doctor's guidance and measure Blood glucose frequently.
- Monitor and manage Blood glucose levels regularly and take necessary actions for Blood glucose control.
- If using a regular Blood glucose meter or if the continuous glucose monitor is temporarily not connected, perform fingerstick Blood glucose checks at least 4 times a day.
- Verify the carbohydrate content of the foods you consume and be able to calculate the total carbohydrate intake.
- Possess basic knowledge about diabetes and have the ability to handle various situations that may arise during diabetes management.
- Attend regular medical check-ups with your healthcare provider.
- Use the product following the instructions in the user manual.

2.2  
Precautions related to EOBridge

- All information of EOBridge is basic information for using EOPatch system. Therefore, when setting or changing the Insulin delivery amount using the information of EOBridge, you must consult with your doctor before making a decision.
- Do not change the settings of the EOPatch system based on the information of EOBridge. Individuals are at risk of hypoglycemia and hyperglycemia if they change it arbitrarily without consulting their doctor.
- Please do not determine your individual settings or insulin infusion therapy settings based on the descriptions in this document (including pictures and images). The contents of this document are examples and may not be suitable for each user.
- In the event of an incident related to cyber security, contact the manufacturer's number and wait for the administrator to take action.
- Do not share account information (ID, password, etc.) with others.
- For personal security, change your password periodically. If you do not change your password for 6 months or more, a password change guide screen will appear when you log in.
- For proper use of EOBridge, please read the user manual provided by the company before using it.

03

EOBRIDGE  
OVERVIEW

3.1	Main function	8
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EOBridge is a website where you can check the information stored in the EOPatch user's patch controller (ADM/Narsha).

Patch controllers are divided into.

#### NOTE

ADM : A patch controller provided in the form of a terminal.

Narsh : This is a patch controller application installed on your smartphone.

#### CAUTION

For more information on the EOPatch insulin management system, refer to the EOPatch user manual provided with the EOPatch product.

System usage information stored in the patch controller is stored in EOCloud. Patch users, guardians, and Health care provider can connect to EOBridge and search for information stored in EOCloud.

EOBridge provides system usage information in the form of a dashboard, overview, and trends by period, as well as record inquiry and device setting information. This information can be downloaded in PDF or Excel format, and can be useful when consulting with Health care provider.

EOBridge is divided into three types of accounts according to the purpose of information utilization.

Classification	Description
patch user account	<ul style="list-style-type: none"> <li>An account for users of the EOPatch Insulin Management System.</li> <li>Most functions can be used, and system usage information can be shared with guardians or Health care provider.</li> </ul>
Guardian's account	<ul style="list-style-type: none"> <li>An account for the patch user's guardian.</li> <li>After sharing the information with the patch user, the guardian can check the patch user's system usage information</li> </ul>
Healthcare providers account	<ul style="list-style-type: none"> <li>This is a healthcare providers account.</li> <li>After sharing the information with the patch user, the healthcare providers can check the system usage information of the patch user.</li> </ul>

## 3.1 Main function

The main features of EOBridge are as follows.

- **Provide trend information for the last 24 hours (dashboard)** : Based on the current time, the user's Blood glucose and patch's Insulin delivery information, carbohydrates, and exercise information from 24 hours ago are provided.
- **Provide statistical information by period (overview)** : By selecting a date of up to 90 days, statistics on the user's Blood glucose, Insulin delivery information of the patch, and carbohydrates can be provided. By using periodic comparison, it is possible to easily grasp the user's condition information according to the period.
- **Trend chart by period** : Provides the information received from the patch controller as a trend chart. Patch users, guardians, and Health care provider can manage diabetes more efficiently by using the trend chart by period. Trend charts are provided in four types (Daily chart, Candle chart, AGP chart, Overlay chart).
- **Checking and sharing the patch controller Setting state** : The user can check the Bolus calculation settings stored/set in the patch controller (ADM/ Narsha) and the Basic program in use, and can share it with Health care provider and guardians.
- **Check important notification messages** : The EOPatch system displays various alarm messages by classifying them into Alarm, Alarm, and notification according to the degree of danger for the safe diabetes management of the user. In the message of the EOBridge website, you can check messages other than warnings and Alarms processed within the notification and action time. Patch users can share the message with their guardians or Health care provider. Guardians and Health care provider can view shared messages and take action based on the type of message.
- **Download report** : You can download the information searched on EOBridge in the form of a PDF or Excel file. You can select and include only the items you want in each document, and the contents of the report can be shared with guardians or used as reference materials when consulting with Health care provider.

## 3.2 Functional Permissions by Account

Functional rights for each account are as follows.

Classification	Function	Patch User	Guardian	Health care provider
Top menu	Message	Confirmation and share range settings available	Confirmation only	Confirmation only
	data download	O	O	O
	Get Help	O	O	O
	ADM update	O	X	O
dashboard	Information confirmation	O	O	O
	Note	Add / Confirm / Delete possible	check only	check only
outline	Information confirmation	O	O	O
Trend by period	Daily	O	O	O
	Candle	O	O	O
	AGP	O	O	O
	Overlay	O	O	O
Record inquiry	Logbook	O	O	O
	Insulin delivery	O	O	O
	SG(Sensor blood glucose)	O	O	O
	Blood glucose	O	O	O
	Alarm / Alert	O	O	O
	Carbohydrates / Activity	O	O	O
	Other	O	O	O
Device setting information	all history	O	O	O
	Setting state	O	O	O
	History of changes to Bolus calculation settings	O	O	O
Shares and Accounts	Health care provider target Blood glucose range	X	X	O
	Share	Up to 10 people	Up to 10 people	No limit
	Profile	O	O	O
	privacy / security	O	O	O

# 04

## SIGN UP AND LOG IN

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# 4.1 Sign up

To use the EOBridge website, you must first register as a member. EOBridge is divided into three accounts according to information usage rights, and users can select and sign up for an account according to their purpose.

1 After accessing the EOBridge website (https://ae.eobridge.com/), click Register Sign Up.

Login

Please enter the account registered for EOBridge.

Username

Please enter your login ID.

Password

LOGIN

Forgot ID / Password?

Sign Up

2 Choose the type of account you would like to sign up for.

Patch user

Guardian

Register HCP

You can register an account for patch users. After registration, the ADM data of EOpatch is linked to check the changes in blood glucose and insulin infusion by day or period, and link with the guardian's account to quickly inform the risk situation.

Over 18 years old

You can register an account for the guardian of the patch user. You can monitor blood sugar status and insulin infusion status by interlocking with your patch user's account, and you can quickly respond by receiving notifications about risk situations on your smartphone.

Register guardian

You can register an account for HCP. You can monitor blood sugar status and insulin infusion status by interlocking with your patch user's account, and you can quickly respond by receiving notifications about risk situations on your smartphone.

Register HCP

If you are under the age of 18, please sign up with a guardian (legal representative).

Under 18 years old

## NOTE

For the description and authority of each account, refer to "Chapter 3 Overview of EOBridge."

3 Read all Terms of Service. Then check 'I agree to all terms of service.' Then click 'I agree'.

Register patch user

1

2

3

4

Terms of service

In order to use our services, you must agree to terms of service.

Terms and Conditions (Required)

View Terms and Conditions

Consent to collection and use of personal information (Required)

Purpose of collection

Membership registration, management, and provision of EOFlow service

Item

E-mail address, country of residence, name, ID/password, gender, date of birth, IP

Sensitive information processing details (Required)

Purpose of collection

Provision of EOFlow service

Item

Diabetes type, Height, Weight, Blood glucose, Bolus, Basal/Temp basal injection, Carbohydrate, Exercise

View Privacy policy

I agree to all terms of service.

I do not agree

I agree

- If you register under the age of 18, you will be certified as a guardian along with the consent of the terms and conditions related to parental certification.

Guardian verification

Please enter your guardian information.

Members may not acts of wrongfully using and stealing other user's personal identification information and the Company does not have legal responsibility for any violation.

Legal representative name \*

Legal representative date of birth \*

Legal representative email address \*

Send code

Enter code \*

Verify

Please enter the verification code received by email.

Didn't you receive verification code? Did you not receive your verification code? If not, please check your email address again and click "Send code".

Previous

Next

4 Enter the email address to register your account with, then click Send code.

Register patch user

1

2

3

4

Create account

To create an account, please verify your email address.

Mark is a required field.

Email address \*

Send code

Enter code \*

Verify

Please enter the verification code received by email.

Didn't you receive verification code? Did you not receive your verification code? If not, please check your email address again and click "Send code".

Country of residence \*

Please select.

Previous

Next

5 Enter the verification code sent to the entered email address in Enter code and click Verify.

## NOTE

The verification code sent by email is valid for 30 minutes.

6 After selecting your country of residence, click Next.

7 After entering your name, ID and password, click Next.

Register patch user

1

2

3

4

Enter login information

Create username and password for EOBridge.

Mark is a required field.

Name \*

Last name \*

Username \*

Password \*

8-20 characters consisting of letters(A-Z,a-z), numbers, and special characters.

Confirm password \*

Previous

Next

8 After registering user information and profile picture, click Complete.

Register patch user

1

2

3

4

Enter profile info

You can edit your profile info in settings.

Mark is a required field.

Profile image ?

Gender \*

Male

Female

Date of birth \*

Height

cm

Weight

kg

Diabetes type \*

Diabetes type is required.

Diabetes diagnosis year \*

Please select

Previous

Complete

## NOTE

- For the profile picture, use a picture with the face in the center so that the face is displayed accurately.
- It is recommended to change your password periodically to protect your personal information.

12

04

13

## 4.2 Log in

You can log in to the EOBridge website.

1

2

3

4

Login

Please enter the account registered for EOBridge.

Username

Please enter your login ID.

Password

LOGIN

Forgot ID / Password?

Sign Up

No.	Name	Description
1	Username	Enter your user ID.
2	Password	Enter your password.
3	Find ID / Password	If you do not remember your ID or password, you can change it to a new password after checking your ID.
4	Sign Up	You can sign up as a member of EOBridge.

### CAUTION

After logging in to EOBridge, if you do not use it for 30 minutes, you will be automatically logged out for the security of your information.

### NOTE

If you log in from a new device or if the account has been converted to a dormant account, a guide screen for additional authentication appears.

### 4.2.1. Find ID / Password

If you do not remember your ID or password, you can check your ID and change it to a new password.

- After entering the e-mail address you registered when you registered as a member, click the [Send code](#) button.
- After entering the verification number sent to your email, click the [Verify](#) button.

Find ID / Password

You can confirm your username and password after email verification. Email verification is available only by the email registered in your profile.

Email address

Send code

Enter the email address registered on your profile and click "Send code".

Enter code

Verify

Please enter the verification code received by email.  
Did you not receive your verification code? If not, please check your email address again and click "Send code".

Cancel

Confirm

- When authentication is complete, click the [Confirm](#) button. The ID registered with the corresponding email is displayed.
- If you click the [Find password](#) button, you can change to a new password.

Username search results

Username that matches your request is [han\\*\\*](#)

Login

Find password

Change password

Please enter the new password.

New password

8-20 characters consisting of letters(A-Z,a-z), numbers, and special characters.

Re-enter new password

Cancel

Confirm

### 4.2.2. Dormant account information

If you do not log in to EOBridge for more than 6 months, your account will be automatically converted to a dormant account. If your account has been converted to a dormant account, a dormant account information page will be displayed upon login, and you can use it again by entering the verification code after verifying your email.

Activate your account

Hello Lawrence Kim

Your account has been deactivated as you have not logged in during the past 6 months.

When your account is inactive, you cannot receive notifications about blood glucose patterns, insulin delivery status and so on.

To activate your account, sign in to your account with email address you registered.

Email address

Send code

Please enter the email address you registered on profile and press "Send code".

Enter code

Verify

Please enter the verification code received by email.  
Did you not receive your verification code? If not, please check your email address again and click "Send code".

Activate account

### 4.2.3. New device authentication

When accessing EOBridge from a new device (smartphone, PC), a security authentication screen is displayed. After verifying your email, you can use it on a new device by entering the verification code.

ID is logged in with a new device.

Proceed with email verification for security. Verification is only required once when connecting to a new device.

Email address

Send code

Please enter the email address you registered on profile and press "Send code".

Enter code

Verify

Please enter the verification code received by email.  
Did you not receive your verification code? If not, please check your email address again and click "Send code".

Match

## 4.3 Shared list

Appears when logged in with a guardian or Health care provider account. A list of patch users shared with the connected account is displayed. If you select a patch user, you can move to the corresponding patch user's dashboard screen to check information.

Share list

Sharing Setting

Search by name

이오름로우

sample.p@fake.fc

Sharing status

On sharing

Sharing items

Alarm, Alert

Gender

Male

Date of birth

Jan 1, 2018

Diabetes type

Type 1 diabetes

new nam

aa@aa.aab

Sharing status

On sharing

Sharing items

Alarm, Alert

Gender

Male

Date of birth

Nov 8, 1991

Diabetes type

Type 2 diabetes

sample

at@ga.com

Sharing status

On sharing

Sharing items

Alarm, Alert

Gender

Male

Date of birth

Jan 15, 2018

Diabetes type

Type 2 diabetes

### DID YOU KNOW

If there are no patients shared with the account, the patch user registration information screen appears. You can register a user by clicking the Register Patch User button. For how to register a patch user, refer to "11.1.2 Guardian and Medical Accounts ▶ Adding a Patch User".

Please register Patch user account you want to share.

You may register patch user account in "Sharing & Account > Sharing" menu and share data. You can monitor patch user's BG and insulin delivery status and receive emergency notifications on your phone if you share data.

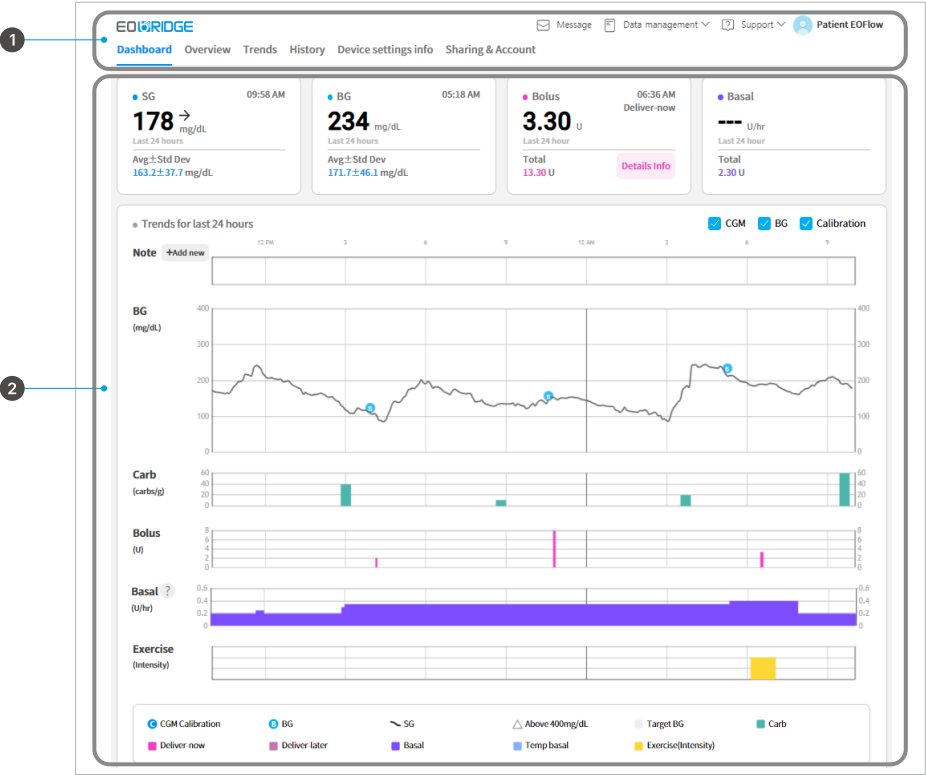
Register patch user

# 05

## MAIN SCREEN COMPOSITION

5.1	Top menu area	19
5.2	Period selection screen	22

The main screen of EOBridge consists of the top menu area and the information screen area.

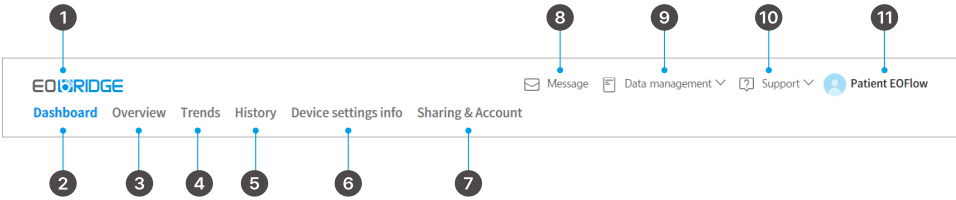


No.	Name	Description
1	Top menu area	You can select functions that can use EOBridge usefully.
2	Information screen area	You can check the information about the main functions of EOBridge in a graph.

## 5.1 Top menu area

Provides auxiliary functions that can make EOBridge useful.  
In the top menu area, patch user accounts and guardian and Health care provider accounts are displayed differently.

### 5.1.1. Patch user account

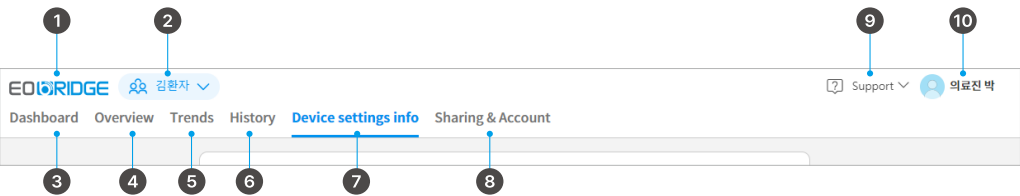


Category	No.	Submenu	Description
main function menu	1	Top menu area	This is the EOBridge logo. Click to go to main screen.
	2	Dashboard	You can check the Blood glucose level, Bolus injection amount, basal/ temporary initial injection amount, carbohydrate intake, and exercise amount for the last 24 hours.
	3	Overview	You can check the statistics of Blood glucose level, Insulin delivery amount (Bolus and Basal), and carbohydrate intake for a specific period.
	4	Trend by period	You can check the information of a specific period in various charts.
	5	Record inquiry	You can select and check only the desired information from the usage history for a specific period.
	6	Device setting information	You can check the setting state and change history of the EOPatch controller.
	7	Sharing and Accounts	You can check and manage accounts and personal information to be shared.
Sub function menu	8	Message	Indicates Alarms and cautions generated from the EOPatch system and whether or not they have been processed.
	9	Data Management	You can download the history of using the EOPatch system for a specific period by function.
	10	Customer Support	You can check the help for EOBridge or download the ADM update customer support file.
	11	Profile information	The profile information of the logged in account is displayed. You can log out of EOBridge by clicking on your profile information.

#### DID YOU KNOW

For details on how to download data, refer to “Chapter 12 Data Download”

5.1.2. Accounts of guardians and Health care provider



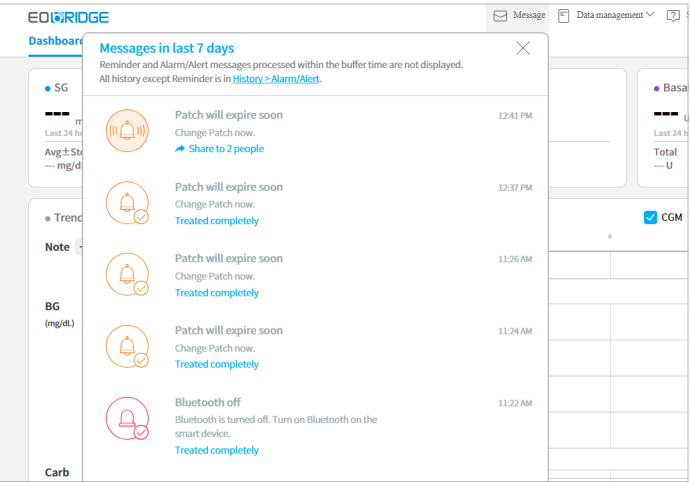
Category	No.	Submenu	Description
Logo	1	-	This is the EOBridge logo. Click to go to the main screen.
shared account name	2	-	Click a shared account to display the following menu. <ul style="list-style-type: none"><li>• <b>Message</b> : Indicates the contents of Alarms and Alarms generated by the EOPatch system and whether or not they have been handled.</li><li>• <b>Data download</b> : You can download the history of using the EOPatch system for a specific period by function.</li><li>• <b>Share List</b> : You can select a patch user from the share list to view the patch user's EOBridge screen.</li></ul>
main function menu	3	Dashboard	You can check the Blood glucose level, Bolus injection amount, basal/temporary initial injection amount, carbohydrate intake, and exercise amount for the last 24 hours.
	4	Overview	You can check the statistics of Blood glucose level, Insulin delivery amount (Bolus and Basal), and carbohydrate intake for a specific period.
	5	Trend by period	You can check the information of a specific period in various charts.
	6	Record inquiry	You can select and check only the desired information from the usage history for a specific period.
	7	Device setting information	You can check the Setting state and change history of the EOPatch controller.
	8	Sharing and Accounts	You can check and manage accounts and personal information to be shared.
Auxiliary function menu	9	Customer Support	You can check the help for EOBridge.
	10	Profile information	The profile information of the logged in account is displayed. You can log out of EOBridge by clicking on your profile information.

DID YOU KNOW

For details on how to download data, refer to "Chapter 12 Data Download".

5.1.3 Message screen

When you click **Message** in the top menu area, the message screen pops up. On the message screen, you can check the Alarms and cautions occurred in the lopatch system and whether they have been dealt with. Alarm and caution messages processed within the action time are not displayed along with notification messages.

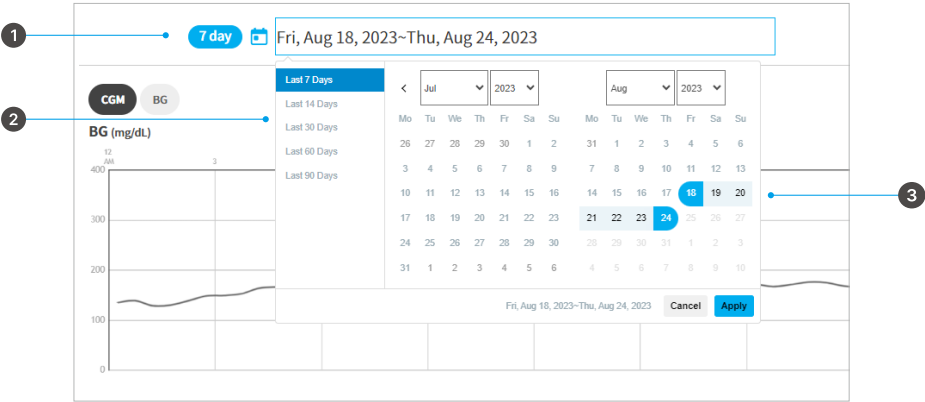


The icon and processing status according to the message are as follows.

Icon	Classification	Description
	Receive Alarm	The Alarm message has been received for the first time.
	Alarm processing completed	Actions on Alarms have been completed.
	Alert alert Received	This is the state in which the Danger Alert message has been received for the first time.
	Alert processing completed	The action for the dangerous caution alert has been completed.
	Share message	Alarm and Alert messages have been forwarded to the shared account.
	Share your location	The patch user's location has been forwarded to a shared account. Click to display your location on Google Maps.

5.2  
Period selection screen

When using the overview, trend by period, and record inquiry functions, you can select the unit period to check information or set the desired period arbitrarily.



No.	Name	Description
1	Select period	Set the period to check area information. When you click on this area, a list of unit periods and a calendar appear.
2	Unit period list	Set the data checking period to the last 7 days, 14 days, 30 days, 60 days, or 90 days based on the current date.
3	Period setting calendar	The user sets the data verification period arbitrarily. After clicking the start date of the check period, click the end date to check all data within the start date and end date.

NOTE

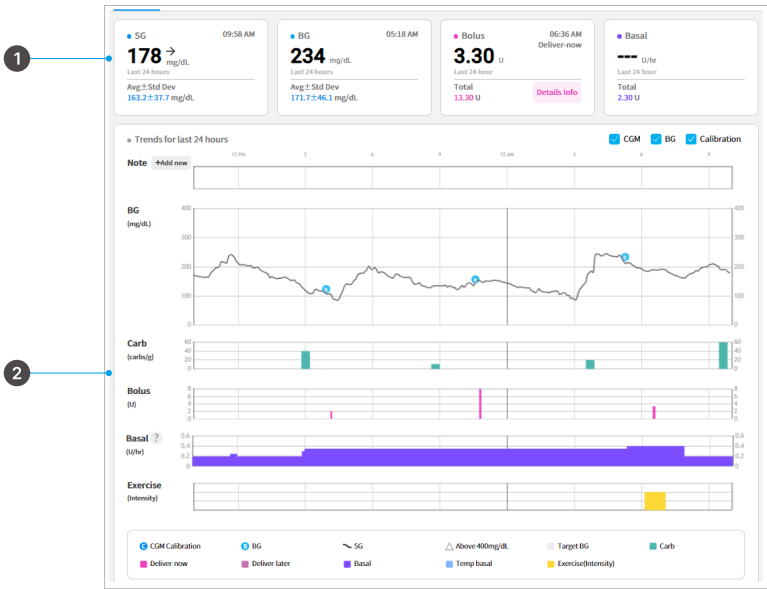
If the user sets it arbitrarily, the period can be set up to 3 months (90 days).

06

EXPLORING  
DASHBOARD  
FEATURES

6.1	Recent and summary information area	24
6.2	Graph information area	27
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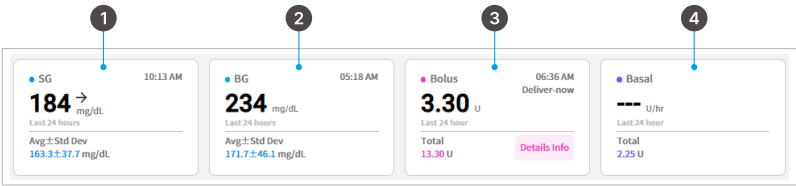
You can check the Blood glucose level, Bolus injection amount, basal/temporary initial injection amount, carbohydrate intake, and exercise amount for the last 24 hours.



No.	Name	Description
1	Recent and summary information area	The most recently entered glucose level and Insulin delivery information and summary information are displayed.
2	Graph information area	The last 24 hours of Blood glucose level, patch Insulin delivery information, carbohydrate intake, and exercise amount are displayed as a graph.

## 6.1 Recent and summary information area

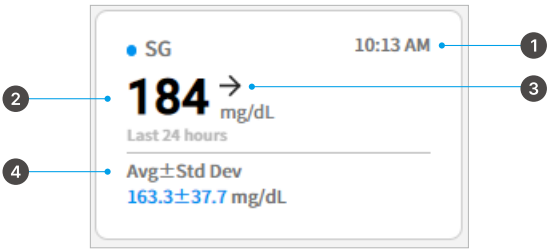
Provides a summary of information on the latest SG(Sensor blood glucose), Blood glucose, and Insulin delivery amount.



No.	Name	Description
1	Sensor blood glucose	Displays the latest sensor Blood glucose measurement time and measured value, and the average value for the last 24 hours.
2	Blood Glucose	The last 24 hours of Blood glucose level, patch Insulin delivery information, carbohydrate intake, and exercise amount are displayed as a graph.
3	Bolus	Displays the latest Bolus injection time, injection volume, and total Bolus injection volume for the last 24 hours.
4	Basal	The latest Basal time and injection speed, and the total Basal amount for the last 24 hours are displayed.

### 6.1.1. SG (Sensor blood glucose)

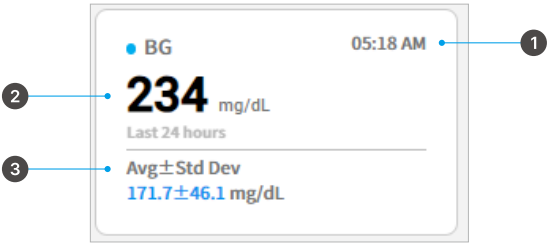
The latest sensor Blood glucose measurement time and measured value, and the average value for the last 24 hours are displayed.



No.	Name	Description
1	Measure-ment time	The latest measurement time is displayed.
2	Measured value	The latest measured value is displayed.
3	The pattern of the latest	Pattern measurement result is displayed. • → : The Blood glucose is maintained at a constant level. • ↑/↑↑/↑↑↑↑ : Your Blood glucose is rising. The higher the number of arrows, the faster the rise. • ↓/↓↓/↓↓↓ : Blood glucose is falling. The higher the number of arrows, the steeper the descent. • ? : Indicates that the Blood glucose pattern information cannot be confirmed.
4	Last 24 hour average	The average sensor Blood glucose value and standard deviation for the last 24 hours are displayed.

### 6.1.2. BG (Blood glucose)

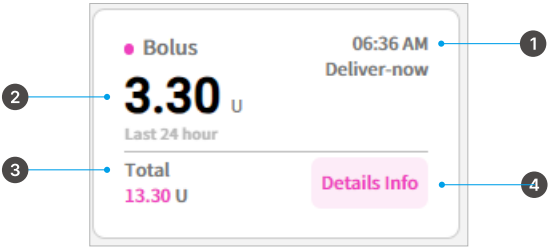
Displays the latest Blood glucose measurement time, mea-surement value, and average value for the last 24 hours.



No.	Name	Description
1	Measurement time	The latest measurement time is displayed.
2	Measured value	The latest measured value is displayed.
3	Average value for the last 24 hours	Displays the average Blood glucose value and standard deviation for the last 24 hours.

6.1.3. Bolus

Displays the time and volume of the last Bolus infusion and the total volume of Bolus infusion over the last 24 hours.



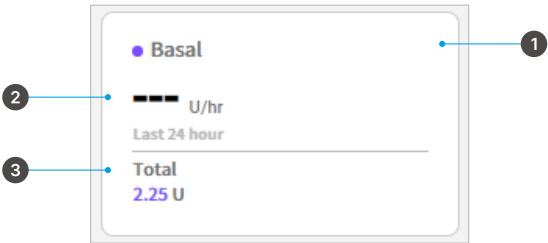
No.	Name	Description
1	Infusion time	The latest Bolus injection completion time is displayed.
2	Injection Volume	The latest Bolus injection volume is displayed.
3	Last 24 Hours Injection Volume	Displays the total Bolus injection volume for the last 24 hours.
4	Detailed information	The detailed information of the recently injected Bolus is displayed as a pop-up.

NOTE

- Details of the last infused Bolus are displayed differently depending on the injection method (Simple Infusion, Bolus Calculator Infusion).
- Easy Injection : Meal IOB and Calibrated IOB values are displayed.
  - Bolus Calculator : Displays Bolus calculations and adjustments and Bolus Calculator settings.

6.1.4. Basal

The latest Basal time, injection rate, and total Basal volume for the last 24 hours are displayed.



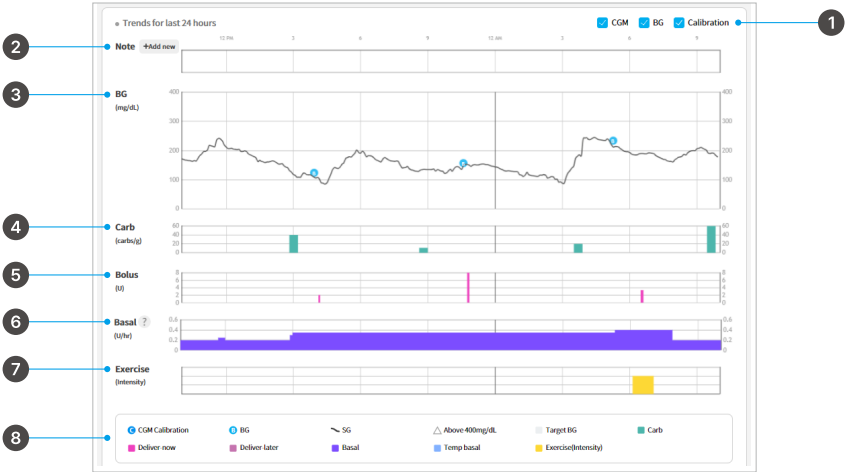
No.	Name	Description
1	Injection time	The latest basa injection time is displayed.
2	Injection rate	Displays the Basal rate at the time of the most recent injection.
3	Last 24 hours injection amount	Displays the total Basal amount for the last 24 hours

6.2

Graph information area

You can check your Blood glucose, Insulin delivery amount, carbohydrate intake, and exercise amount in the form of a graph for the last 24 hours.

- If you place the mouse cursor on each graph, the detailed information of the corresponding point is displayed in a pop-up.



No.	Name	Description
1	Graph information items	Select information items to be displayed on the Blood glucose graph.
2	Note	You can add and check Notes by time period. Note authority for each access account is as follows. <ul style="list-style-type: none"> <li>• Patch users : Add and delete notes, check notes.</li> <li>• Guardians and Health care provider : check notes.</li> </ul>
3	Blood glucose	SG(Sensor blood glucose) changes are displayed in a linear graph. <ul style="list-style-type: none"> <li>• Blood glucose and continuous glucose meter calibration values are displayed as blue dots.</li> <li>• Blood glucose values above 400 mg/dL are indicated by a triangle icon.</li> <li>• Detailed information : Blood glucose measurement time, Blood glucose value.</li> </ul>
4	Carbohydrates	Carbohydrate intake is displayed as a bar graph. <ul style="list-style-type: none"> <li>• Details: Carbohydrate intake time, amount consumed</li> </ul>
5	Bolus	Bolus infusion volume is displayed as a bar graph. <ul style="list-style-type: none"> <li>• Displayed separately as immediate injection and extended injection.</li> <li>• Detailed information: infusion start and completion time, Bolus type, infusion volume.</li> </ul>
6	Basal	The Basal amount is displayed as a bar graph. <ul style="list-style-type: none"> <li>• Detailed information: infusion start and completion time, basal infusion type, infusion rate.</li> </ul>
7	Exercise	The amount of exercise is displayed as a bar graph. <ul style="list-style-type: none"> <li>• Details: workout start and finish time, workout intensity, workout duration</li> </ul>
8	Legend	The legend of the graph is displayed.

NOTE

If communication with the patch is lost, the Basal rate displayed on the screen may differ from the actual Basal rate.

6.3  
Note area

Using the Note, patch users can share the contents with guardians or Health care provider.

NOTE

- Patch users can add new Notes by time period or check and delete existing Notes.
- Guardians and Health care provider can only view the Note, and cannot change or add new Notes.

The process of adding and confirming a note is as follows.

1 Add a note at any time you want. Notes can be added in two ways.

- Click the icon **+ Add** in the Note area to display the Note writing screen.
- In the Note area, an icon **+** is displayed when you place the mouse on the time slot to add a Note. When you click the icon **+**, the Note writing screen appears.



2 Choose a message input time and type your message.

- Time : You can select in increments of 1 minute.
- Message : You can enter up to 200 characters.

Note Aug 23rd, 3:00 - 3:59 PM

PM 3:30

Type a note.

Save

NOTE

If a Note is registered in the selected time zone, the registered Note is displayed on the Note creation screen.

Note Aug 23rd, 3:00 - 3:59 PM

3:30 PM Delete  
note

3:30 PM Delete  
water 1

PM 3:30

Type a note.

Save

- If you click the 'Delete' item of a registered Note, the Note is deleted.

07

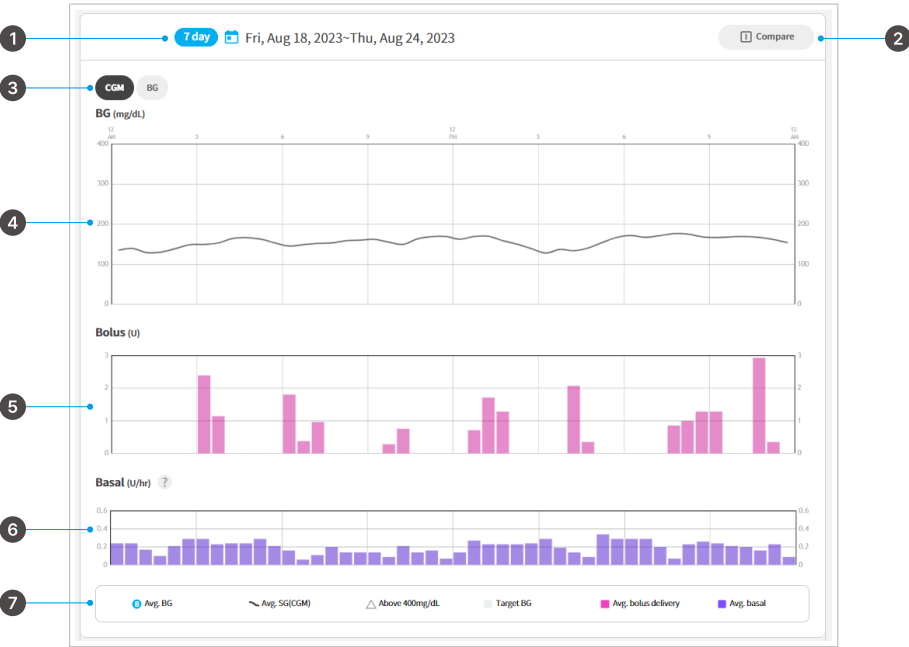
UNDERSTANDING  
OVERVIEW  
FUNCTIONS

7.1	Screen Layout	30
7.2	Compare by period	32

You can check the Blood glucose value, Insulin delivery amount (Bolus and Basal), and carbohydrate information for a specific period.

7.1

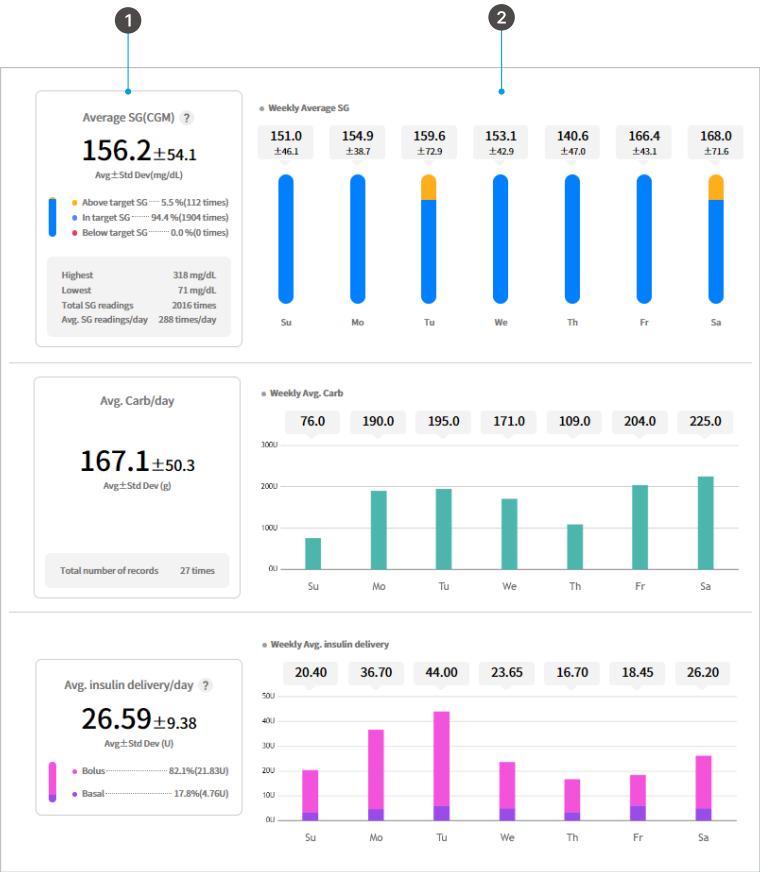
Screen Layout



No.	Name	Description
1	Period selection area	Select the period to view overview information.
2	Comparison by period	Designate two periods to compare and check overview information.
3	Measurement value selection area	Select continuous glucose meter (CGM) or Blood glucose (BG).
4	Blood glucose level graph	The Blood glucose level for the selected period is displayed as a graph for each time period.
5	Bolus graph	The average Bolus injection volume (every 30 minutes) for the selected period is displayed as a bar graph.
6	Basal graph	The average Basal amount (by 30 minutes) during the selected period is displayed as a bar graph.
7	Legend	The legend of the information displayed in each graph is displayed.

**NOTE**

If communication with the patch is lost, the Basal rate displayed on the screen may differ from the actual Basal rate.



No.	Name	Description
1	Summary information	<p>A summary of information for the selected period is displayed. Click the <a href="#">Help</a> ( ? ) icon to display detailed information about that topic.</p> <ul style="list-style-type: none"><li>Average sensor Blood glucose (CGM) or mean Blood glucose (BG) : Highest, lowest, and average Blood glucose information for the selected period.</li><li>Daily Average Carbohydrates : Daily average carbohydrate value information entered during the inquiry period, information on the number of records recorded</li><li>Average daily infusion : Details of insulin infusion type.</li></ul>
2	Graph by day	Information for the selected period is displayed as a bar graph by day. If you place the mouse cursor on the bar graph, a detailed information pop-up for that day will appear.

**NOTE**

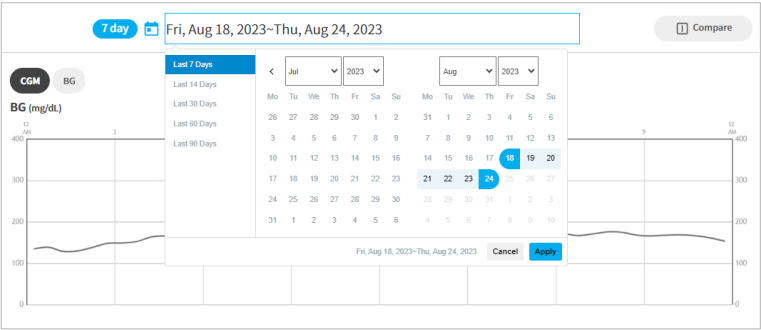
The detailed information of average Blood glucose is displayed differently depending on the patch controller.

- ADM : target Blood glucose upper and lower limits
- Narsha : Daytime and nighttime target blood glucose ranges

7.2  
Compare by period

By specifying two periods, you can compare average blood glucose, Insulin delivery amount, and carbohydrate information.

- 1 After setting the period to be compared in the period selection area, click [Compare](#) button. The reference period is displayed on the right side of the screen.



- 2 Set the period to be compared in the period selection area on the left. The comparison period is displayed on the left side of the screen.

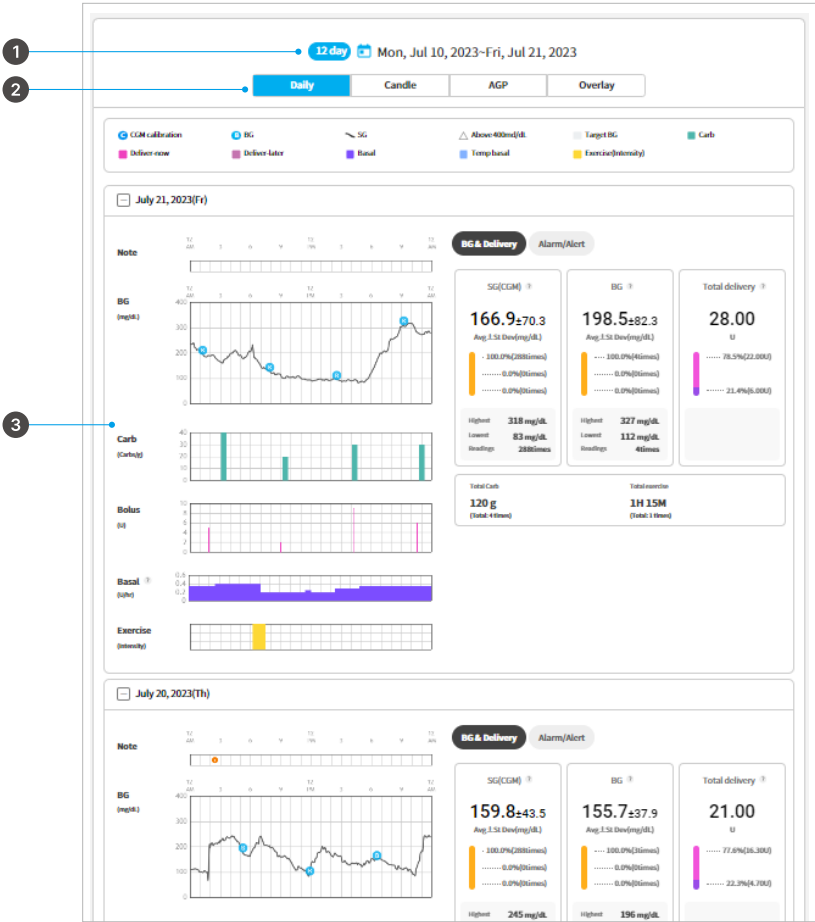


08

EXPLORING THE TREND  
BY PERIOD FEATURE

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You can check the information of a specific period in a chart.



No.	Name	Description
1	Period selection area	Select the period to check trend information by period.
2	Graph selection tab	<ul style="list-style-type: none"><li>• <b>Daily</b> : Displays daily graph trend, Blood glucose level, Insulin delivery amount, exercise, carbohydrate summary information, and Alarm/caution message for a specific period.</li><li>• <b>Candle</b> : Displays the 24-hour Blood glucose level for a specific period as a bar graph with Blood glucose ranges separated.</li><li>• <b>AGP</b> : Displays the 24-hour average, standard deviation, coefficient of variation, and Blood glucose range in a curved graph for a specific period.</li><li>• <b>Overlay</b> : Displays all Blood glucose levels recorded during a specific period on one chart.</li></ul>
3	Information Area	Displays the trend graph and information for the selected period.

# 8.1

## Daily chart

You can check the daily dashboard, Blood glucose and injection volume statistics, and Alarm/caution messages for a specific period.

- When the mouse cursor is placed on the graph of the dashboard, detailed information of that point appears as a pop-up.



No.	Name	Description
1	Period selection area	Daily Select a period to view the chart.
2	Legend	A legend of the graph is displayed.
3	Date	The date corresponding to the chart is displayed. Click the <b>expand / collapse</b> ( <b>+</b> / <b>-</b> ) icon next to a date to show or hide information for that date.
4	Dashboard	Summary information for that day is displayed.
5	Summary information	<p>Summary information for that day is displayed.</p> <ul style="list-style-type: none"><li>• Click <b>BG &amp; Delivery</b> button to display sensor blood glucose, blood glucose, and total Insulin delivery volume information. Click the <b>Help</b> ( <b>?</b> ) icon to display detailed information about that topic.</li><li>• Click the <b>Danger Alarm / Alert</b> button to display the history of Alarm/Caution messages.</li></ul>

## 8.2

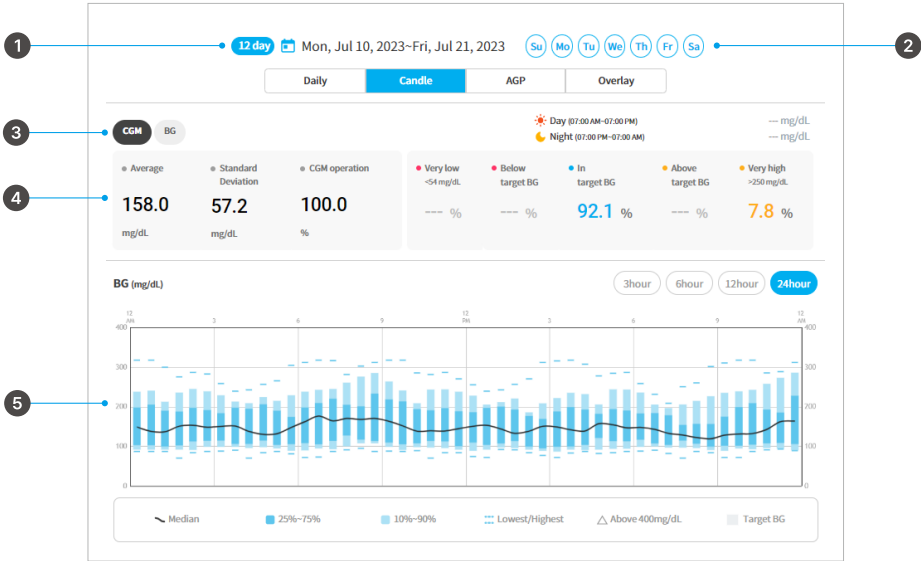
### Candle chart

You can check the 24-hour average Blood glucose value and standard deviation for a specific period.

- The Blood glucose level of the selected period is displayed as a graph of the Blood glucose range at 30-minute intervals.
- When the mouse cursor is placed on the graph, detailed information of that point appears as a pop-up. Displays the lowest, highest, and median values at that time.

**NOTE**

The Blood glucose value varies according to the range of Blood glucose values entered into the patch controller, and the height of the graph changes according to the Blood glucose input during that time period.



No.	Name	Description
1	Period selection area	Select the period to check the candle chart.
2	Day selection area	Select the days to be included in the selected period. If disabled, information for that day will be excluded.
3	Measurement value selection area	Select continuous glucose meter (CGM) or Blood glucose (BG).
4	Summary information area	Displays a summary of Blood glucose information for the selected period.
5	Blood glucose graph	<p>The graph of the selected period is displayed.</p> <ul style="list-style-type: none"><li>• You can change the time range of the X-axis of the graph by clicking the time button on the top right.</li><li>• Click and drag the graph to the left or right to move the graph in that direction.</li></ul>

## 8.3

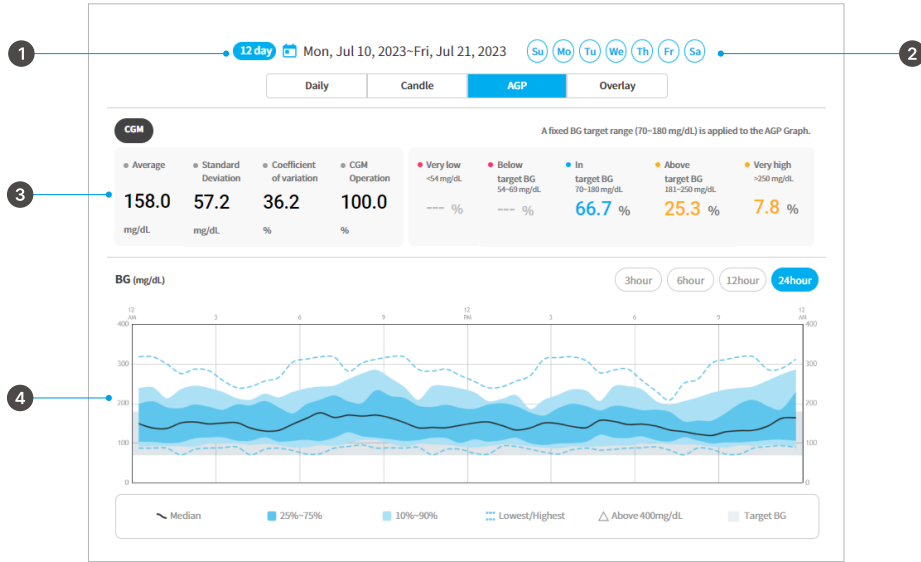
### AGP chart

You can check the 24-hour sensor average Blood glucose value, standard deviation, and coefficient of variation for a specific period.

- Your Blood glucose pattern for the selected period is displayed as a graph at 30-minute intervals.
- When the mouse cursor is placed on the graph, detailed information of that point appears in a pop-up

**NOTE**

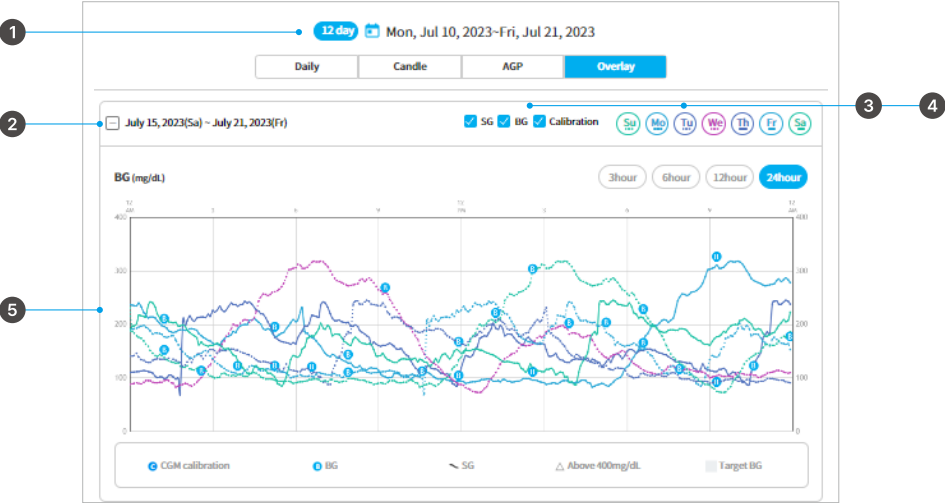
The AGP chart can only check Blood glucose information measured with a continuous glucose meter.



No.	Name	Description
1	Period selection area	Select the period to check the AGP chart.
2	Day selection area	Select the days to be included in the selected period. If disabled, information for that day will be excluded.
3	Summary information area	<p>Displays the statistics of Blood glucose average, standard deviation, coefficient of variation, and CGM operation rate for the selected period.</p> <ul style="list-style-type: none"><li>• Coefficient of variation : a value expressed as a percentage of the average standard deviation</li></ul>
4	Blood glucose graph	<p>The graph of the selected period is displayed.</p> <ul style="list-style-type: none"><li>• You can change the time range of the X-axis of the graph by clicking the time button on the top right.</li><li>• Click and drag the graph to the left or right to move the graph in that direction.</li></ul>

8.4  
Overlay chart

- You can check your Blood glucose levels for a specific period of time in one chart.
- One chart displays up to 7 days of information.
  - If you set a period of 7 days or more, the chart is displayed individually at 7-day intervals.
  - You can select a day on the chart and check the Blood glucose level on the day you want.
  - When the mouse cursor is placed on the graph, detailed information of that point appears in a pop-up



No.	Name	Description
1	Period selection area	Select the period to check the overlay chart.
2	Chart period	The date corresponding to the chart is displayed. Tap the <a href="#">expand / collapse</a> (  /  ) icon next to a date to show or hide the information for that date.
3	Check Blood glucose items	Select the Blood glucose items to be displayed on the graph.
4	Weekday selection area	Select the days to be included in the selected period. If disabled, information for that day will be excluded.
5	Blood glucose graph	<div>A graph corresponding to the chart period is displayed for each Blood glucose item.</div> <ul style="list-style-type: none"><li>• You can change the time range of the X-axis of the graph by clicking the time button on the top right.</li><li>• Click and drag the graph to the left or right to move the graph in that direction.</li></ul>

09

UNDERSTANDING RECORD  
SEARCH FUNCTION

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You can select and check only the desired information from the usage history for a specific period. The usage history that can be checked in the record inquiry is as follows.

- **Logbook** : You can check the sensor Blood glucose statistics, Blood glucose values, and Insulin delivery statistics for a specific period of time.
- **Insulin delivery** : You can check the Insulin delivery history by setting a specific period or selecting a patch.
- **SG (Sensor blood glucose)** : You can check the sensor Blood glucose measurement history for a specific period.
- **BG (Blood glucose)** : View your Blood glucose history for a specific period.
- **Alarm / Alert** : You can check the history of Alarm and Danger Alert for a specific period.
- **Carb / Activity** : You can check your carbohydrate intake and exercise history for a specific period.
- **Etc.** : You can check SG(Sensor blood glucose)/Blood glucose, Insulin delivery history, carbohydrate intake, and exercise information during a specific period of time, divided into daytime and nighttime hours. You can also check the date and time change history of the patch controller.
- **All history** : You can check and download all histories for a specific period.

9.1  
Logbook

You can check SG(Sensor blood glucose), Blood glucose, Insulin delivery, and carbohydrate information over a specific period of time.



No.	Name	Description
1	Period selection area	Select the period to check information.
2	Date & Time	Displays the date and time included in the selected period. Tap the expand /collapse (  /  ) icon next to a date to show or hide the information for that date.
3	SG(Sensor blood glucose) statistics by time	Displays average SG(Sensor blood glucose), highest/lowest Blood glucose, and number of measurements.
4	Blood glucose and Insulin delivery statistics	Blood glucose and carbohydrate values, Bolus injection volume, and Basal volume are displayed.

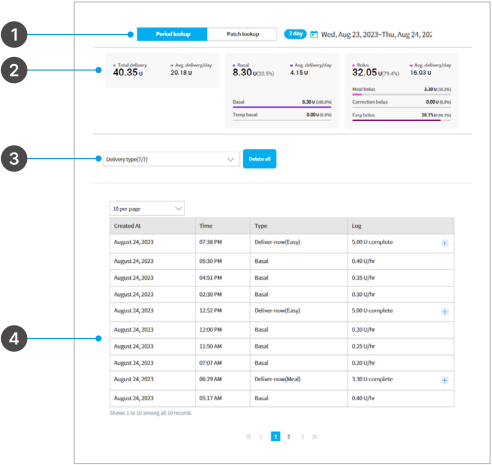
NOTE

If you place the mouse cursor on the hourly statistics of the following items, detailed information of that value will appear in a pop-up.

- Sensor Blood glucose average : sensor Blood glucose average, sensor Blood glucose standard deviation
- Blood glucose : Blood glucose measurement time and input value
- Carbohydrate : Carbohydrate value input time and input value
- Bolus : time, type and amount of Bolus infusion
- Basal : Basal history (injection, stop, resume, etc.) and temporary Basal history

9.2  
Insulin delivery

You can check the Insulin delivery history by setting a specific period or selecting a patch. No. Name Description



No.	Name	Description
1	Search method selection area	Select a method to view the Insulin delivery history. <ul style="list-style-type: none"><li>• Search period : Set the period to check the history directly.</li><li>• Check Patch : Select a patch to view the history of.</li></ul>
2	Summary information area	A summary of insulin infusion information for the selected period or patch is displayed.
3	Selection of injection type	Select the infusion types to include in the selected period. Click the Clear All button to clear all selections.
4	Detailed history	The Insulin delivery history for the selected period or patch is displayed in detail. Information displayed includes date, time, injection type (type), injection volume, etc. Detailed information about that log will appear in a popup.

NOTE

In the case of Basic program change history, click the add ( ) icon in the log description to display detailed information on the Basic program stop, resume, etc.) and temporary Basal history.



9.2.1. Period lookup

After setting the period to check the Insulin delivery history, you can check the injection history included in the period.

Period lookup

Patch lookup

2 day

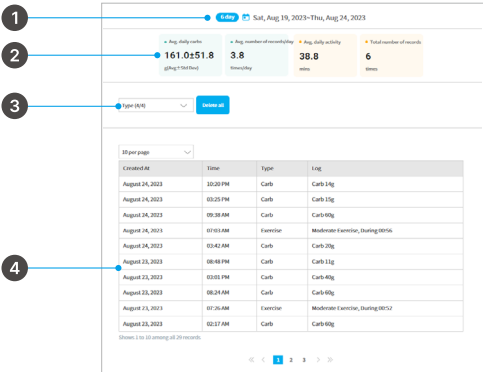
Wed, Aug 23, 2023~Thu, Aug 24, 2023



# 9.6

## Carb/Activity

You can check your carb intake and exercise amount for a specific period of time.

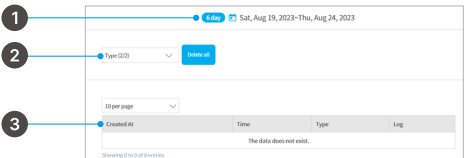


No.	Name	Description
1	Period selection area	Select the period to check carbohydrate intake and exercise amount.
2	Summary information area	Displays the daily average carbohydrate intake and daily average exercise amount for the selected period.
3	Select Type	Select the type of data to be included in the selected period.
4	Detailed history	Carbohydrate intake and exercise history for the selected period are displayed in detail. The displayed information is date, time, type, and detailed information (log) of the type.

# 9.7

## Etc

You can check sensor blood glucose/Blood glucose, Insulin delivery history, carbohydrate intake, and exercise information during a specific period of time, divided into daytime and nighttime hours. You can also check the date and time change history of the patch controller.

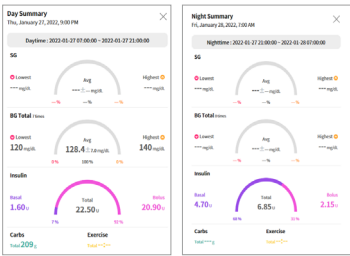


No.	Name	Description
1	Period selection area	Select the period to check history.
2	Select type	Select the information items to include in the selected time period. Click the <a href="#">Delete All</a> button to clear all selections.
3	Detailed history	Day time and night time history for the selected period, time zone/date and time change history are displayed in detail. Click the <a href="#">add (+)</a> icon in the log description to pop up detailed information about that log.

### NOTE

The information displayed on the day time and night time details screen is as follows.

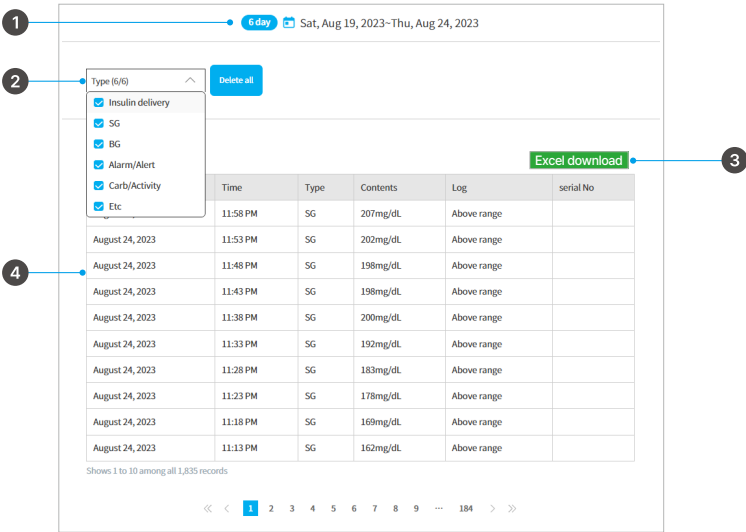
- Covered date and time range
- Sensor blood glucose, Blood glucose : graph, average, minimum/maximum display
- Insulin delivery information: divided into Basal and Bolus
- Carbohydrate intake: g, exercise amount : displayed in hours/minutes



# 9.8

## All history

You can check and download all histories for a specific period.



No.	Name	Description
1	Period selection area	Select the period to check all histories.
2	Select history item	Select the history items to include in the selected period. Click the <a href="#">Clear All</a> button to clear all selections.
3	Excel download	Download the history of the selected period as an Excel file.
4	Detailed history	Information about the history items included in the selected period is displayed in detail.

# 10

## KNOWING THE FUNCTIONS OF DEVICE SETTINGS INFORMATION

10.1	Setting state	48
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10.3	HCP target BG range	50

You can check the setting state and change history of the EOPatch controller. The sub-menus of the device setting information function are as follows.

- **Setting state** : Displays the current setting state of the EOPatch controller.
- **History of bolus calc settings change** : You can check the history of changes to the setting values for Bolus calculation.
- **HCP target BG range** : You can set the patch user's target Blood glucose range and compare it with the data.

#### NOTE

'HCP target BG range' are only available for HCP accounts.

## 10.1 Setting state

The EOPatch controller specifications and current settings are displayed.

### 10.1.1. EOPatch Controller Information

The controller type, operating system and software version are displayed.

- When using an ADM controller : The model name, serial number, and software version are displayed.

Model name	Serial number	Software version
ADM	123456789	1.0.2

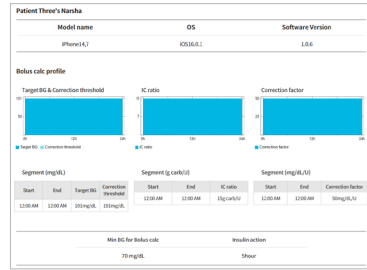
- When using the Narsha app : The model name, operating system, and Narsha app version of the smartphone with the Narsha app installed are displayed.

Model name	OS	Software version
Samsung	Android11	2.0.0

### 10.1.2. Bolus Calculator Profile

Set point information for Bolus calculation is displayed.

- Target Blood glucose & correction threshold, carbohydrate-to-insulin ratio, correction factor : The set segment information is provided as a list on the 24-hour graph and at the bottom of the graph.
- Bolus Calculation Allowable lower Blood glucose limit, insulin duration : The set values are displayed.
- Extended Bolus Option : Enabled or disabled indicated as On or Off.



#### NOTE

If the patch user is using the Narsha app, the extended Bolus option will not be displayed.

### 10.1.3. Max Bolus/Basal

The maximum Bolus volume and maximum basal infusion rate set by the patch user are displayed.

Max bolus/basal	
Max bolus amount	25.00 U
Max basal rate	15.00 U/hr

### 10.1.4. Target Blood glucose range

Your target Blood glucose range is displayed. The display method according to the controller is as follows.

- ADM : The upper and lower limit values are displayed.
- Narsha : The target Blood glucose range for daytime and nighttime is displayed.

Max bolus/basal	BG target range (mg/dL)
Max bolus amount	25.00 U
Max basal rate	15.00 U/hr
	Daytime(07:00 AM - 09:00 PM) 80 - 200 mg/dL
	Night(09:00 PM - 07:00 AM) 70 - 150 mg/dL

### 10.1.5. Alert / Notification Settings

Alert and notification-related setting values are displayed.

Alert/Reminder settings	
Auto-off Alerts	1hour
Low reservoir Alerts	25 U
Patch expiration Alerts	4hour
Delivery Reminders on Patch	On

#### NOTE

If the patch user is using the Narsha app, the basic Blood glucose check notification and low Blood glucose progress notification items are not displayed.

### 10.1.6. CGM Settings

Continuous glucometer settings are displayed. If there is no continuous glucometer information, no value is displayed.

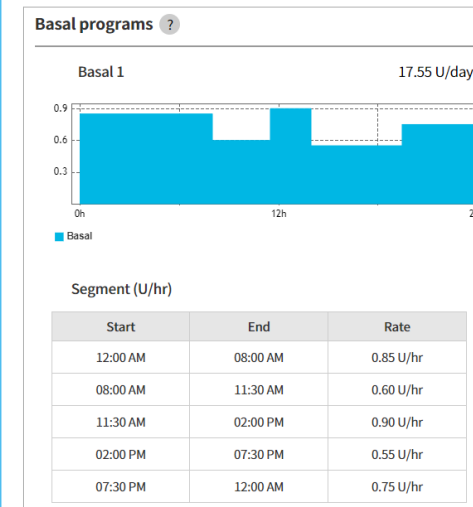
CGM settings		
High glucose Alarms	High glucose threshold	200 mg/dL
	Snooze	---hour
Low glucose Alarms	Low glucose threshold	80 mg/dL
	Snooze	---hour
Advanced settings	SG rise rate Alert	Off
	SG fall rate Alert	Off
	CGM communication error Alert	20mins
	CGM sensor readings error Alert	On

#### NOTE

If the patch user is using the Narsha app, the snooze item for the danger of continuous glucose meter signal abnormality will not be displayed, and it will be displayed as an error reading the continuous glucose meter sensor.

### 10.1.7. Basic programs

The Basic program currently in use is provided as a list on the 24-hour graph and at the bottom of the graph.



### 10.1.8. Bolus Preset

A list of Bolus presets saved by the patch user is displayed.

Bolus presets	
	There is no data.

## 10.2

### History of changes to Bolus calculation settings

You can check the history of changes to the set value for Bolus calculation. After selecting the period to check the history, the Bolus calculation settings for which the history is saved are as follows.

- Target Blood glucose & Calibration Threshold
- Lower Blood glucose limit for Bolus calculation
- Carbohydrate to Insulin Ratio
- Calibration factor
- Insulin duration

History of changes to Bolus calculation settings						
Date and time	Target BG & correction threshold	Min BG for Bolus calc	I:C ratio	Correction factor	Insulin action	
Wed, 08/16/2023	(110/120) mg/dL (12:00 AM - 12:00 AM)	60 mg/dL	20 g carb/U (12:00 AM - 12:00 AM)	40 mg/dL/U (12:00 AM - 12:00 AM)	4hour	
Tue, 08/15/2023	(100/100) mg/dL (12:00 AM - 12:00 AM)	70 mg/dL	15 g carb/U (12:00 AM - 12:00 AM)	50 mg/dL/U (12:00 AM - 12:00 AM)	5hour	
Thu, 08/10/2023	(120/180) mg/dL (12:00 AM - 12:00 AM)	70 mg/dL	15 g carb/U (12:00 AM - 12:00 AM)	50 mg/dL/U (12:00 AM - 12:00 AM)	5hour	
Wed, 07/19/2023	(110/120) mg/dL (12:00 AM - 12:00 AM)	60 mg/dL	20 g carb/U (12:00 AM - 12:00 AM)	40 mg/dL/U (12:00 AM - 12:00 AM)	4hour	
Wed, 07/19/2023	(100/100) mg/dL (12:00 AM - 12:00 AM)	70 mg/dL	15 g carb/U (12:00 AM - 12:00 AM)	50 mg/dL/U (12:00 AM - 12:00 AM)	5hour	
Mon, 07/17/2023	(110/120) mg/dL (12:00 AM - 12:00 AM)	70 mg/dL	15 g carb/U (12:00 AM - 12:00 AM)	50 mg/dL/U (12:00 AM - 12:00 AM)	4hour	

Shows 1 to 6 among all 6 records

# 10.3

## Health care provider target Blood glucose range

After the medical team separately sets the target Blood glucose range for the patch user, it can be checked by applying it to the data in the EOBridge web. The arbitrarily set Blood glucose target range does not affect the user's patch controller.

- Patch user target BG range : Set the value set by the patch user.
- Target BG range set by HCP : HCP set the target Blood glucose range for the patch user.

 NOTE

- Message screen, record inquiry > Alarm/Alert, record inquiry > other > day/night summary, and device setting information screen are displayed as patch user settings.

3

HCP target BG range

You can view the data in EOBridge web with the target BG range set by the HCP. The settings below are maintained even after viewing other patch users or re-login. However, in the following menus, the patch user target BG range is applied.  
• Message → History>Alarm/Alert → History>Others>Day/Night Summary → Device settings info

☒ View with patch user target BG range

🌞 Day (7:00 AM-9:00 PM) 80-200mg/dL

🌙 Night (9:00 PM-7:00 AM) 10-150mg/dL

☐ View as a target BG range set by HCP

Apply

1

HCP target BG range

You can view the data in EOBridge web with the target BG range set by the HCP. The settings below are maintained even after viewing other patch users or re-login. However, in the following menus, the patch user target BG range is applied.  
• Message → History>Alarm/Alert → History>Others>Day/Night Summary → Device settings info

☐ View with patch user target BG range

☒ View as a target BG range set by HCP

Day time setting

From 07:00 AM To 09:00 PM

target BG range Lower 77 mg/dL Upper 180 mg/dL

Night time setting

From 09:00 PM To 07:00 AM

target BG range Lower 110 mg/dL Upper 180 mg/dL

3

Apply

No.	Name	Description
1	Day time setting	Set the day time range and target Blood glucose range during the day.
2	Night time setting	Set the night time range and target Blood glucose range during the night time.
3	Apply	Apply the changes.

# 11

## GET TO KNOW THE SHARING AND ACCOUNT SCREENS

11.1	Sharing	52
11.2	Profile	55
11.3	Privacy/Security	56

You can view and manage which accounts and Privacy information to share. The submenus of Share and Account features are as follows.

- **Sharing** : Patch users and guardians / Health care provider can register each other and share information.
- **Profile** : View and edit Privacy profile information.
- **Privacy/Security** : You can check and change Privacy security information.

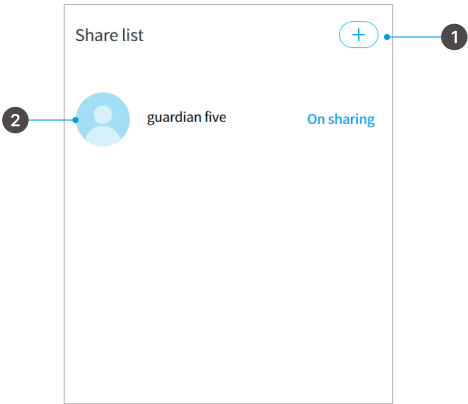
# 11.1 Sharing

Patch users can register guardian and Health care provider accounts, and guardians and Health care provider can share information by registering patch users. Shared items differ between patch user accounts and guardian / Health care provider accounts.

Access Account	Description
patch user account	<ul style="list-style-type: none"><li>• Add and manage guardian or caregiver accounts.</li><li>• You can set whether to share Alarm messages and Alert messages for each shared account.</li></ul>
Guardians account	<ul style="list-style-type: none"><li>• Add and manage patch user accounts.</li><li>• View message items shared by patch users.</li></ul>
Health care provider account	<ul style="list-style-type: none"><li>• Add and manage patch user accounts.</li><li>• You can check the patch user's gender, date of birth, type of diabetes, and year of diabetes diagnosis.</li><li>• View message items shared by patch users.</li></ul>

## 11.1.1. Patch user account

You can check the accounts of guardians and Health care provider registered to the currently logged-in account, or add new accounts.



No.	Name	Description
1	Add button	You can add a guardian account or Health care provider account.
2	List of shared accounts	Guardian/Health care provider accounts added to the current account and current sharing status are displayed. Click on the account to bring up the details screen.

### NOTE

The sharing status of the caregiver and caregiver account registered to the account is displayed as follows.

- **Sharing** : Sharing is normally completed.
- **Requesting Share** : The guardian/caregiver account has not accepted the share.
- **Needs Acceptance** : The guardian/caregiver account has requested sharing. You can accept the share from the details screen.
- **Unshared** : Unshared from the guardian/Health care provider account
- **Unsubscribe from membership** : The shared guardian/Health care provider account has unsubscribed from EOBridge.
- **Share Request Declined** : The guardian/Health care provider account has declined a share request.
- **Sharing Code Expired** : The sharing code issued when adding the account has expired.

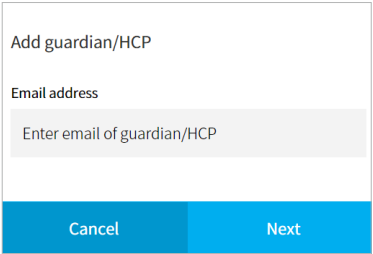
## ✓ Add guardians/HCP

In the patch user account, you can add guardians and HCP to share the EOPatch data of the connected account.

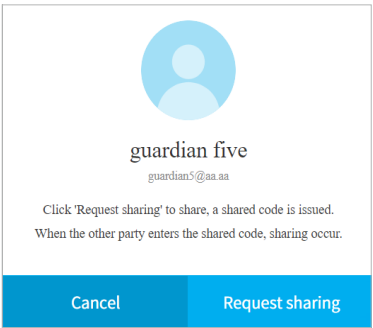
### NOTE

You can register up to 10 accounts for guardians and HCP.

- 1 **Sharing & Account** ▶ **Sharing**
- 2 Click the Add (+) button.
- 3 After entering the email address of the guardian/HCP you want to add, click OK.



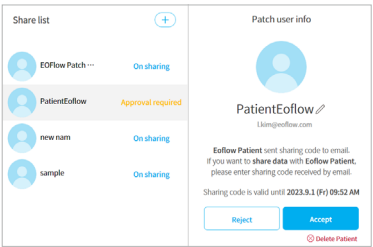
- 4 After checking your name and profile picture, click Request Share. A sharing code will be sent to the guardian/HCP's email.



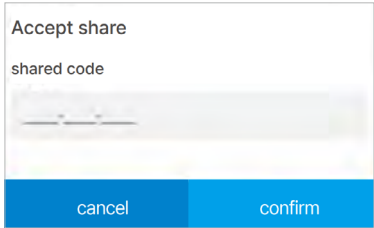
### DID YOU KNOW

The validity period of the issued sharing code is 7 days. After 7 days, the sharing code must be reissued.

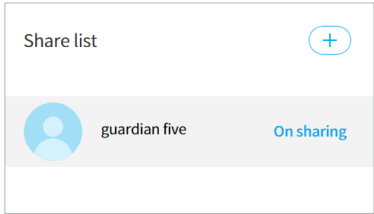
- 5 After accessing the added guardian/HCP account, go to **Sharing&Account** ▶ **Sharing** screen.
- 6 Click the person requesting sharing, then click Accept.



- 7 Enter the sharing code sent to your guardian's email account, then click OK.

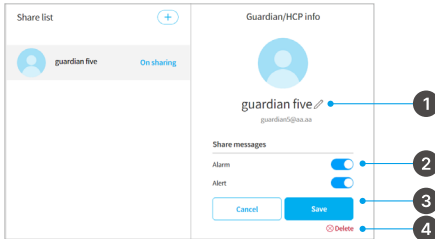


- 8 Sharing is done with the user who requested it.



## ✓ Managing shared accounts

Clicking on a shared account will bring up the details screen for that account.



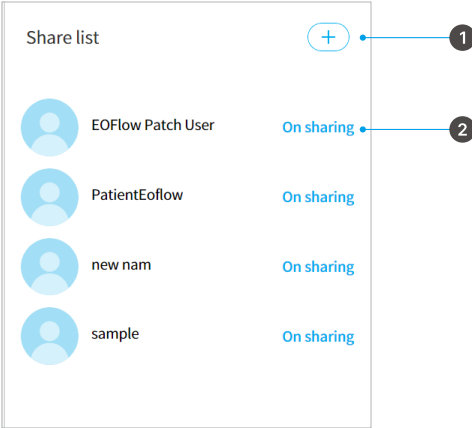
No.	Name	Description
1	Account information	Displays the name and email address of the shared account. You can change the account name by clicking the pencil (✎) icon.
2	Message Sharing	Click the toggle (☑/☐) icon to turn messages to be shared with that account on or off.
3	Cancel / Save	You can cancel or save detailed information modifications.
4	Delete	Delete the current account from the list.

### NOTE

Deleting an account from the list will disconnect you from that account and stop sharing your data.

11.1.2. Patch user account

You can check the patch user account registered to the currently logged in account or add a new account.



No.	Name	Description
1	Add button	You can add a patch user account.
2	List of shared accounts	Patch user accounts are displayed in the current account. Clicking on an account brings up a detailed information screen for that account

NOTE

The sharing status of patch user accounts registered to the account is displayed as follows.

- Sharing : Sharing is normally completed.
- Requesting Share : If the patch user account has not accepted the share status.
- Needs Acceptance : The patch user account has requested sharing. More information. You can accept shares from your screen.
- Shared Unlocked : The patch user account has unshared the information.
- Member Withdrawal : The shared patch user account has withdrawn from EOBridge.
- Share Request Declined : The share request has been declined by the patch user account.
- Sharing Code Expired : The sharing code issued when adding the account has expired.

7 Add patch user

You can add patch users to share EOpatch data.

NOTE

Guardians can register up to 10 patch user accounts, and HCP can register without limit.

- 1 Sharing & Account ► Sharing click.
- 2 Click the Add (+) button.
- 3 Enter the email address of the user you want to add, then click "Next".

Add patch user

Email address

Enter email of patch user

CancelNext

- 4 Check the user's name and profile picture, then click Request Sharing. A share code will be sent to your email.

guardian five

guardian5@aa.aa

Click 'Request sharing' to share, a shared code is issued. When the other party enters the shared code, sharing occur.

CancelRequest sharing

DID YOU KNOW

The validity period of the issued sharing code is 7 days. After 7 days, the sharing code must be reissued.

- 5 After accessing the added patch user account, go to Sharing & Account ► Sharing screen.
- 6 Click the guardian/HCP who requested sharing, then click Accept.

Share list

EOFlow Patch ... On sharing

PatientEOflow Approval required

new nam On sharing

sample On sharing

Patch user info

PatientEOflow

EOflow Patient sent sharing code to email. If you want to share data with EOflow Patient, please enter sharing code received by email. Sharing code is valid until 2023.9.1 (Fri) 09:52 AM

RejectAccept

- 7 Enter the sharing code sent to your email account, then click Confirm. Sharing is done with the user who requested it.

Accept share

shared code

cancelconfirm

- 8 Sharing is done with the user who requested sharing.

Share list

EOFlow Patch User On sharing

PatientEOflow On sharing

Managing shared accounts

Clicking on a shared account will bring up the details screen for that account.

Share list

EOFlow Patch User On sharing

PatientEOflow On sharing

new nam On sharing

sample On sharing

Patch user info

PatientEOflow

Sharing info

Sharing message

Alarm/Alert

CancelSaveDelete

No.	Name	Description
1	Account information	Displays the name and email address of the shared account. You can change the account name by clicking the pencil ( ) icon.
2	Patch user information	Gender, date of birth, diabetes type, and diabetes diagnosis year information of the shared account are displayed.
3	Shared information	You can check message items shared by the account.
4	Cancel/Save	You can cancel or save changes to detailed information.
5	Delete	Delete the current account from the list.

NOTE

- In the guardian's account, patient information cannot be viewed.
- Deleting an account from the list will disconnect you from that account and stop sharing data.

11.2 Profile

You can check and edit your Privacy profile information.

Profile

Profile image ( )

2

Name Patient EOFlow

Gender Male Female

Date of birth 2024.10.10

Weight 60.0 kg

Height 175.0 cm

3

Diabetes type Type 1 diabetes

4

Diabetes diagnosis year 2000

CancelSave

No.	Name	Description
1	Profile picture	You can check and change your profile picture.
2	Privacy information	You can check and change the privacy information you registered when signing up for membership.
3	Diabetes type	You can check and change the diabetes type.
4	Diabetes Diagnosis Year	You can check and change the year you were diagnosed with diabetes.

# 11.3

## Privacy/Security

You can check and change your privacy security information.

Privacy/Security

1

Username

sample

2

New password

8-20 characters consisting of letters, numbers, or special characters without spaces.

Confirm new password

3

Email address

ecopatient30@gmail.com

Edit

4

Country of residence

UAE

5

If you no longer want to use EOBridge, Delete account and data

6

Cancel

7

Save

No.	Name	Description
1	ID	The ID of the currently accessed account is displayed
2	Password	You can change the password.
3	E-mail address	The e-mail address registered to the currently accessed account is displayed. Click the <a href="#">Edit</a> button to display the Email address change area.
4	Country of residence	The country of residence registered in the account you have accessed is displayed.
5	Withdrawal of membership	You can delete the currently accessed account information. If you click the <a href="#">Delete account and date</a> , you will be taken to the member withdrawal information screen.
6	Cancel	Cancels the changes and moves to the password input screen of the Privacy/Security menu.
7	Save	Save the changes and move to the password input screen of the Privacy/ Security menu.

- NOTE

- ID and country of residence cannot be modified.
  - The password must be between 8 and 20 characters including English letters, numbers and special characters.

### 11.3.1. Email address change

You can change the email address registered to the account you are currently connected to.

New Email address

Send code

Enter code

Verify

Please enter the verification code received by email.

Didn't you receive verification code? Did you not receive your verification code? If not, please check your email address again and click "Send code".

- 1

After entering the e-mail address to be changed, click [Send code](#) button to send the verification number to the corresponding e-mail.
- 2

After entering the verification code sent to you by email, click the [Verify](#) button.
- 3

Click the [Save](#) button.

### 11.3.2. Withdrawal from Membership

You can change the email address registered to the account you are currently connected to.

Would you like to leave EOBridge?

If you delete your account, the data stored in smartphone and Cloud is deleted and cannot be recovered.

Are you sure you want to delete your account?

☒ I agree to delete the information.

Delete my EOBridge account

- 1

If you wish to proceed with membership withdrawal, you '[I agree to delete the information](#)'. After checking the items, click [Delete my EOBridge account](#) button.
- 2

When the password confirmation screen appears, enter the password and click the [OK](#) button.

# 12

## DOWNLOAD DATA

12.1	Output to PDF	58
12.2	Output to Excel	59

You can download the history of using the EOPatch system for a specific period by function.

If you click the [Data Management ▶ Data Download](#) menu in the menu area at the top of the screen, the data download screen appears.

Each information can be downloaded in PDF and Excel format, and the functions that can be included for each document are as follows.

**Data download**

You can save the data of EUBridge in a report format.  
 Select the period and the items, and then select the Download button.  
 Some items may not be supported depending on the download format.

**Set report date range**

1. **7 day** **Fri, Aug 18, 2023–Thu, Aug 24, 2023**

**Select report item**

PDF	Excel
<input checked="" type="checkbox"/> Dashboard	
<input checked="" type="checkbox"/> Overview	
<input checked="" type="checkbox"/> Trends-Daily	
<input checked="" type="checkbox"/> Trends-Candle, AGP, Overlay	
<input checked="" type="checkbox"/> Device settings info-Setting state	

**Preview**

No.	Name	Description
1	Set report period	Select the period to download data.
2	Select report item	<p>Select the document type to download.</p> <ul style="list-style-type: none"> <li>• <b>PDF</b> : Dashboard, Overview, Trends Over Time, Instrument Settings Information - Settings Status</li> <li>• <b>Excel</b> : Search records</li> </ul>

## 12.1 Output to PDF


You can download dashboards, overviews, historical trends, and device configuration information for a specific time period in PDF format.

## Data download

You can save the data of EDBridge in a report format,  
Select the period and the items, and then select the Download button.  
Some items might not be supported depending on the download format.

### Select report date range

Today



Fri, Aug 18, 2023 - Thu, Aug 24, 2023

### Select report item

PDF	Excel
<div><div><input checked="" type="checkbox"/> Dashboard</div><div><input checked="" type="checkbox"/> Overview</div><div><input checked="" type="checkbox"/> Trends-Daily</div><div><input checked="" type="checkbox"/> Trends-Candle, AGR, Overlay</div><div><input checked="" type="checkbox"/> Device settings info-Setting state</div></div>	

Preview

- 1 After clicking the period selection area, select the period of data to be downloaded.

[illegible]

- 2** Select the menu items to include in the PDF.

#### DID YOU KNOW

For a description of each menu, refer to the corresponding menu description.

- Chapter 6 : Exploring Dashboard Functions
- Chapter 7 : Understanding Overview Functions
- Chapter 8 : Exploring Periodic Trends Functions
- Chapter 10 : Knowing the Functions of Device Settings Information

- Click the Preview button. Selected function items are displayed at the bottom of the screen, and the preview button changes to a download button.
- Click the Download button. The content displayed on the screen is downloaded as a PDF file.

## 12.2 Output to Excel

You can download record inquiry data of a specific period in Excel format.

## Data download

You can save the data of EOBridge in a report format.  
 Select the period and the items, and then select the Download button.  
 Some items may not be supported depending on the download format.

### Set report date range

7 day
Fri, Aug 18, 2023–Thu, Aug 24, 2023

### Select report item

PDF	Excel
<input checked="" type="checkbox"/> History-logbook	
<input checked="" type="checkbox"/> History-insulin delivery	
<input checked="" type="checkbox"/> History-SG	
<input checked="" type="checkbox"/> History-BG	
<input type="checkbox"/> History-Alarm/alert	
<input checked="" type="checkbox"/> History-Carb./Activity	
<input checked="" type="checkbox"/> History-All	
<input checked="" type="checkbox"/> Device settings info-History of bolus calc settings change	

Download

- 1 After clicking the period selection area, select the period of data to be downloaded. Select the menu items to include in the PDF.
- 2 After selecting the Excel tab, select the record items to include in [Excel](#).

#### DID YOU KNOW

For the description of record inquiry items, refer to 'Chapter 9. Record inquiry screen'.

- Click the **Download** button. The selected items are downloaded as an Excel file.

## APPENDIX

Terms and Conditions

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## CHAPTER 1: GENERAL PROVISIONS

### Article 1 (Purpose)

The terms and conditions (hereinafter referred to as the "Terms and Conditions") aims to stipulate the rights, obligations, and responsibilities between the Company and members in using the services (including applications (apps), firmware, software, APIs, and our other devices) provided by EOFLOW Co., Ltd. (hereinafter referred to as the "Company").

### Article 2 (Definition of Terms)

1 The definitions of terms used in the Terms and Conditions are as follows :

- ① "Member" refers to a person who agrees to the Terms and Conditions and uses the service through an application or web.
- ② "Service" refers to the application (app), firmware, software, AP, devices, and all accompanying services provided to the members by the Company.
- ③ "Application" refers to a mobile program provided by the Company to provide the services.
- ④ "Firmware, software and API" refers to programs for devices provided by the Company.
- ⑤ "API" collectively refers to the interface between devices and applications provided by the Company.
- ⑥ "Use contract" refers to the entire contract made between the Company and members with regards to the use of the service, and the Terms and Conditions form part of this contract.
- ⑦ "User ID" refers to a unique combination of letters and numbers given by the Company to each member via the application of a member to identify each member and provide services.
- ⑧ "Password" refers to a unique combination of letters and numbers set by the member and registered with the Company so that it can be used to verify the identity of the member identified by the user ID.
- ⑨ "Devices" collectively refer to "EOPatch, ADM, etc." provided by the Company.
- ⑩ "Termination" refers to an expression of the Company or a member's intention to invalidate the contract starting from a certain time of the future.
- ⑪ "Privacy information" refers to "Privacy information" under the Privacy Information Protection Act, and "Privacy data" under the Federal Decree-Law No. 45 of 2021 on the Protection of Privacy Data ("PDPL")

2 The terms that are used in the Terms and Conditions but not specified in Paragraph 1 are in accordance with the relevant laws and regulations and guides for each service, and otherwise, subject to general customs and commerce practices.

### Article 3 (Effect and change of the terms and conditions)

- 1 The Terms and Conditions apply to members who use the service.
- 2 The Terms and Conditions become effective upon notification by being posted online on the website, posted on the initial screen of the application, or providing a connection screen, and upon consent of the user.
- 3 If there is a reasonable reason, the Company may change the Terms and Conditions to the extent that it does not violate relevant laws such as the Act on the Regulation of Terms and Conditions, the Act on Promotion of Information and Communication Network Utilization and Information Protection. The reason for the change shall be specified and notified by way of the preceding paragraph or other similar ways from 7 days before the effective date to the day before the effective date. However, if the Terms and Conditions are changed against the members, it will be notified with a grace period of at least 30 days in advance.
- 4 Members may request for membership withdrawal (termination) if they do not agree to the change in the Terms and Conditions under the preceding paragraph. However, if a member continues to use the service for more than one month after the effective date of the changed Terms and Conditions, the member will be deemed to have agreed to the change of the Terms and Conditions.

### Article 4(Rules other than the terms and conditions)

- 1 Matters not specified in the Terms and Conditions are subject to related laws such as the Basic Act on Telecommunications, the Computer Program Protection Act, and the Copyright Act, as well as separate terms and conditions, regulations, or detailed guidelines for use of the services provided by the Company.
- 1 The company may have separate terms and conditions and policies for individual services in place, and if the contents conflict with the Terms and Conditions, those separate terms and conditions and policies will apply in priority.

### Article 5 (General rules for members)

- 1 The Company may notify members using other means of communication, such as sending e-mails, text messages (SMS/MMS), application notifications (PNS), etc.
- 2 For notifications to many unspecified members or users that cannot be notified by way of the method under the preceding paragraph, the Company may post them online on the website or the initial screen of the application or provide a connection screen instead of sending individual notifications.
- 3 The Company notifies members of the relevant details in case of business alliance with other companies, business transfer, and spin-off or merger of the Company.

## CHAPTER 2: SERVICE USE CONTRACT

### Article 6 (Establishment of the contract)

- 1 If a member clicks or selects the button of "I agree" to the Terms and Conditions notified by the Company through the service screen, they are deemed to have agreed to the Terms and Conditions.
- 2 The service use contract is established when the company approves the customer's application for subscription pursuant to Article 7 below.

### Article 7 (Subscription application and approval)

- 1 To sign up as a member, you must agree to the Terms and Conditions, grant all consents to each required item related to Privacy information, and consents to other services, and enter ID, password, email, name, diabetes type, and date of birth, gender, and other matters deemed necessary by the Company in the form the Company provides.
- 2 When registering for service use, members must provide complete information consistent with the current facts (hereinafter referred to as the Registration Information), and in the event of a change in the registered matters referred to in Paragraph 1 of this Article, members are obligated to correct this according to the procedures set by the company, such as changing member information. The Company is not responsible for any problems arising from the member's failure to change member information.

- 3 All members must provide their own information for using the service, and members who do not correctly register their information, such as stealing other's information or registering false information, may be subject to disadvantages such as termination according to the Terms and Conditions or may be subject to punishment in accordance with relevant laws and regulations.
- 4 Membership registration can be done only by using a person's own personal information, and the company can take action to check the information registered by the member. Members must actively cooperate with the company's verification measures, and if a member does not, the company may treat the information registered by the member as inaccurate.

### Article 8 (Assigning and changing User ID, etc.)

- 1 The company assigns a user ID to a member according to the Terms and Conditions.
- 2 User ID cannot be changed, and if you want to change it due to unavoidable reasons, you must cancel the membership registration of the ID and re-register.
- 3 User ID may be changed or suspended at the request of a member or by sole discretion of the Company in the following cases.
  - ① If it causes emotions of disgust to others or contrary to established good practices
  - ② If the same name is used or there is a risk of misunderstanding as the same name with the name of the Company, the Company's service or service operator, etc.
  - ③ If there are other reasonable reasons.
- 4 Members are responsible for managing their user IDs and passwords. Each member is responsible for any damages in the use of the service or wrongful use by a third party due to management negligence, and the Company is not responsible for it.
- 5 Other matters related to the management and change of personal information of each member follow the guides for each service.

### ✓ Article 9-1 (Protection and use of personal information)

- 1 The Company strives to protect the personal information of members in accordance with the relevant laws and regulations. Regarding the protection and use of personal information, the relevant laws and regulations and the company's Privacy Policy are applied. However, the Company's Privacy Policy does not apply outside the scope of the service provided by the Company. In addition, members must thoroughly manage their passwords in the way that they are not exposed to others, and the Company is not responsible for the information exposed due to reasons attributable to members.
- 2 The Company may provide the member's personal information to a third party within the scope permitted by law in the following cases.
  - ① If the Company obtains prior consent of the information subject
  - ② If there are special regulations under applicable laws, etc.
  - ③ In the other cases specified in the Privacy Policy

### ✓ Article 9-2 (Special rules on device interlocking services)

- 1 After signing up for this service, a member can purchase a device provided by the Company (a blood glucose management device that injects and measures the member's blood glucose and transmits it to a predetermined server) and can link it with this service.
- 2 The Company may provide the information measured by the device to affiliated companies, corporations, organizations, institutions, or others with separate consent from the users and within the scope of the consent.
- 3 Information provided by customers to the Company
  - ① Required information  
To create an account for our services, you will need to provide some information such as username, ID, email address, password, date of birth and gender.
  - ② Optional information  
We may need additional information such as height, weight, carbohydrate content, notifications, to support for the use of certain features of the service.
- 4 Information received by the Company
  - ① Device and information used  
The user's device collects data to calculate various indicators such as the user's blood glucose, bolus injection amount, basal insulin injection amount, temporary insulin injection amount. When a user's device synchronizes with our applications or software, the data recorded on the device is transferred from that device to our servers. This data is used for notification services.

#### ② Location information

Services include the feature to use accurate location data such as GPS signals, Wi-Fi access points, and base station IDs. When users give the Company a permission to access their location, the Company collects this type of data. At any time, users can block the Company's access by using mobile device settings. The Company can also estimate their approximate location from their IP address. This can be used as a notification service to guardians in case of an emergency.

### ✓ Article 10 (Restriction of service approval)

- 1 The Company may not approve the application for use if it falls under each of the following items and may withhold approval until the reason is resolved.
  - ① When it is impossible to provide service due to technology
  - ② When the user uses false information for application, such as using the name of another person (group)
  - ③ When false information is entered in the required items for the application, or there are omissions or errors in important matters
  - ④ When the application is filed for hindering or for the purpose of hindering the stability and order of society or established good practices
  - ⑤ When it is judged that the use of the service in a wrongful way can damage the Company
  - ⑥ If the applicant has previously lost his or her membership due to wrongful use or the like  
However, an exception applies when the Company's approval for re-registration is granted after more than one year has passed since the qualification loss.
  - ⑦ When the capacity of service-related facilities is insufficient
  - ⑧ If the applicant wants to use the service for the purpose of pursuing profit
  - ⑨ When the applicant is in a competitive relationship with the service
  - ⑩ In other cases in which the requirements for use application set by the Company are not satisfied or are deemed necessary considering the company's circumstances
- 2 If the Company finds out any of the reasons of Paragraph 1 after signing up for membership, the Company may take measures to restrict the use such as termination or suspension of the use contract.
- 3 The Company may withhold approval according to the guide for each service if the customer applying for use is a minor stipulated by relevant laws and regulations.
- 4 After completing the membership registration process, the Company may withdraw the approval of the use if any of the reasons of Paragraph 1 is found.

## CHAPTER 3: USE OF SERVICE

### ✓ Article 11 (Service use)

- 1 The Company starts the service immediately from the time of membership registration. However, for some services, the service can be started from the specified date.
- 2 If the service cannot be started due to a business or technical setback of the Company, the member is notified by posting it online on the website, posting it on the initial screen of the application, or providing a connection screen.
- 3 The Company provides dedicated applications for mobile devices (iOS devices, Android OS devices, etc.), and members can use the service by downloading and installing dedicated applications on devices within the scope allowed by the Company. (However, the configuration and functions of the application may differ depending on the type of device and the carrier to which the member subscribes.)

### ✓ Article 12 (Service hours)

- 1 In principle, the service is provided 24 hours a day, 365 days a year, unless there is a special problem with the Company's business or technology. However, the Company may temporarily suspend the service on a day or time determined by the Company for regular system inspection, expansion, and replacement, and temporary suspension of service due to scheduled work will be notified in advance through the method specified in Article 5.
- 2 Some services with the set operating hours or operating periods are operated according to a separate standard, not 24 hours a day. Separately determined standards will be announced in advance through the method set forth in Article 5.
- 3 The Company may temporarily suspend all or part of the service without prior notice in case of inevitable reasons such as urgent system inspection, expansion and replacement, equipment failure, congestion in service use, national emergency, power outage, etc.
- 4 The company may stop providing all or part of the services after prior notice to the members if it is necessary for service reorganization or other service operation.

### ✓ Article 13 (Service content)

- 1 The service consists of device service (patch, ADM, etc.), application, and web service, and the details of the service are as follows.  
Blood glucose, medication records and settings, meals and exercise values can be entered according to the form presented by the Company, and this input data and values automatically collected through the device are provided to members in various forms of information for blood glucose management. In addition, functions such as dosing functions, notifications, and alarms according to the dosing schedule and situation are provided.

### ✓ Article 14 (Change and restriction of service)

- 1 The Company may notify the members of the contents of the service to be changed and the date of provision in the manner specified in Article 5 and provide the changed service.
- 2 The Company may limit or suspend all or part of the service if it falls under any of the following items.
  - ① When there are reasons such as repair, inspection, replacement or breakdown of computers or other information and communication facilities, disruption of communication, etc.
  - ② When it is unavoidable due to repair of facilities or other necessary works for service
  - ③ When it is impossible to provide normal service due to power failure, failure of all facilities, or congestion of service use
  - ④ When a member interferes with the Company's business activities
  - ⑤ When the service cannot be continued due to various circumstances of the Company, such as the termination of the contract with the service provider
  - ⑥ In case of force majeure such as natural disaster or national emergency
  - ⑦ When it is impossible to provide the services any longer due to a change in business plan or management reasons of the Company
- 3 In the case of service suspension pursuant to Paragraph 2 of this Article, the Company shall notify the members by the method specified in Article 5. (However, this is not the case if prior notice is not possible due to service interruption caused by reasons beyond the Company's control such as disk or system failure without the operator's intention or negligence.)
- 4 The Company is not responsible for any problems arising from service change or suspension unless there is an intention or negligence on the part of the Company.

### ✓ Article 15 (Prohibition of resale of service)

- 1 Members may not use the service itself and part of or all the service contents in a way of copying, replicating, selling, reselling, or transferring for commercial purposes.

## CHAPTER 4: OBLIGATIONS OF THE PARTIES

### Article 16 (Obligations of the Company)

- 1 The Company does not disclose or distribute the personal information of a member, which has been obtained in connection with providing the service, to a third party without the consent of the person. However, this is not the case for a legal procedure in accordance with the provisions of the law, such as a request from a relevant agency for investigation purposes under related laws or a request from the competent authority.
- 2 To provide continuous and stable service, the Company repairs or restores without delay in the event of a failure in related equipment and software unless there is an unavoidable reason. However, in case of natural disaster, emergency, or other unavoidable circumstances, the service may be temporarily stopped or suspended.
- 3 When a complaint from a member is received in relation to the service, the Company promptly handles it, and if it is difficult to process it quickly, the Company notifies the member of the reason and handling schedule through the method of Article 5.
- 4 In the event of damage to a member due to the service provided by the Company, the Company shall be liable only if such damage is caused by reasons attributable to the Company.
- 5 The Company complies with laws and regulations related to the operation and maintenance of services such as the Personal Information Protection Act, the Information and Communication Network Act, the Communication Secret Protection Act, and the Telecommunication Business Act.

### Article 17 (Obligations of Members)

- 1 Members may not perform any of the following acts when using the service, and the Company does not have legal responsibility for any violation.
  - ㉠ Acts of using false information or stealing or wrongfully using another member's ID and password when applying for the use of this service or changing information
  - ㉡ Acts of reproducing, distributing, or commercially using the information obtained in the use of the company's services without prior consent of the Company
  - ㉢ Acts of wrongfully using and stealing other "user's" "personal identification information"
  - ㉣ Acts of infringing the Company's copyright, the copyright of a third party or other rights
  - ㉤ Acts of disseminating information, sentences, figures, voices or other things of contents that violate public order and established good practices

- ㉥ Acts of collecting, storing, and disclosing personal information of other members without following a legitimate process
  - ㉦ Acts of sending e-mail data containing software viruses, other computer codes, files and programs designed for the purpose of disrupting or destroying the normal operation of computer software, hardware, and telecommunication equipment
  - ㉧ Acts of interfering with the other person's daily life by continuing to reach the other person with words, sounds, writings, images, or videos that cause shame, disgust or fear
  - ㉨ Other illegal or unjust acts of harassing other members such as stalking
  - ㉩ Acts that violate other relevant laws and regulations or against public order and established good practices
- 2 Members must comply with relevant laws and regulations, the provisions of the Terms and Conditions, notices notified in the usage guide and service, and matters notified by the Company, and must not engage in any other acts that interfere with the business of the Company.
  - 3 Members may not be engaged in the business activities to sell products using the service, except when officially recognized by the Company, and particularly, hacking, acts of gaining profits through advertisements, commercial activities through obscene sites, illegal distribution of commercial software, etc. The Company is not responsible for the result or loss of business activities in violation of this, and legal actions such as punishment by related organizations, and members are obligated to compensate the Company for damages incurred in connection with such actions.
  - 4 Members shall not allow a third party to use their member ID, password, and mobile phone number, and if a member becomes aware that the information has been stolen or used by a third party, the member must notify the Company immediately and inform the Company. If there is a guidance to it, the member must follow it.
  - 5 Members are responsible for all the consequences arising from the negligence in management of member ID and password, mobile phone number, and wrongful use, and the Company is responsible for any problems arising from reasons attributable to the company, such as system failure of the Company.

### Article 18 (Protection of personal information)

- 1 The Company highly values the protection of member's personal information and strives to protect member's personal information in accordance with relevant laws such as the Personal Information Protection Act and the Information and Communication Network Act. The Personal Information Protection Act and related laws, the Company's personal information processing policy, and the guidelines separately determined by the Company are applied.

### Article 19 (Protection of personal location information)

- 1 The Company strives to protect the personal location information of members in accordance with relevant laws, such as the "Location Information Protection and Use, etc.". Relevant laws and regulations such as the Act on Protection and Use of Personal Location Information, the Information and Communication Network Act, and the Basic Telecommunication Act, the Company's Privacy Policy, and the guidelines separately determined by the Company are applied.

### Article 20 (Entrustment of personal information processing work)

- 1 In principle, the Company performs tasks such as processing and management of collected personal information by itself, but if necessary, it may entrust part or all of the personal information processing work to a company selected by the Company. When entrusting the handling of personal information, the Company will explicitly notify the member of the handling entrustment through the Personal Information Processing Policy of the Company.

## CHAPTER 5: TERMINATION OF CONTRACT AND RESTRICTION ON USE

### Article 21 (Termination of contract and suspension of use)

- 1 When a member performs any of the following acts or at the request of a related agency such as the Korea Communications Commission, the Company may terminate the use contract with the member without prior notice or suspend the member's use of the service for a predetermined period.
  - ㉠ Acts that infringe the copyright, intellectual property rights, or other rights of the Company or a third party
  - ㉡ Acts judged to be associated with crimes
  - ㉢ Acts of spreading hacking or computer viruses, or continuously transmitting certain contents such as advertising information against the will of others
  - ㉣ Acts of wrongfully using another member's ID
  - ㉤ Acts of collecting, stealing, storing or distributing personal information of other members
  - ㉥ Acts of pretending to be another person
  - ㉦ Acts of forging the sender of service materials and works
  - ㉧ Acts of stalking or harassing others
  - ㉨ Acts that repeat joining and withdrawals from membership without justifiable reasons to obtain financial gain or interfere with the Company's service operation
  - ㉩ Acts of transferring or selling your ID to another person
  - ㉪ Any act that interferes with or may interfere with the service operation, and any act that violate the Terms and Conditions, the Company's other service terms and conditions, or other related laws
- 2 The Company may restrict the approval of the application for a certain period or reject the application when a member who has been terminated pursuant to Paragraph 1 applies for the use again.
- 3 If a member wants to terminate this service, the "member's information" in the service will be deleted. (However, the information created and posted by the member may not be deleted.)

## ✓ Article 22 (Indemnity)

- 1 The Company is exempt from liability and does not compensate for damages in any of the following cases.
  - ① The Company is exempted from liability if it cannot provide the service due to wars, incidents, natural disasters, emergencies, technical defects that cannot be resolved with current technology, or other force majeure reasons.
  - ② The Company is exempted from responsibility for service suspension, use disruptions and contract termination due to reasons attributable to the member.
  - ③ The Company is exempted from liability for damages to members due to a telecommunication service provider's interruption or failure to provide telecommunication services normally unless there is intentional or gross negligence of the Company.
  - ④ The Company is exempted from liability in case of service suspension or failure due to unavoidable reasons such as repair, replacement, periodic inspection, construction of the service facilities, which has been notified in advance, unless there is intentional or gross negligence of the Company.
  - ⑤ The Company is exempted from liability for all problems arising from the member's computer or the other device environment or the network environment without the Company's intention or gross negligence.
  - ⑥ The Company shall be exempted from liability for the reliability, accuracy or similar details of the information, data, and facts posted or transmitted in the service or on the website by a member or a third party unless there is an intentional or gross negligence on the part of the Company.
  - ⑦ For free services that are provided by the Company, the Company does not compensate for damages unless there is an intentional or gross negligence on the part of the Company.
  - ⑧ Some of these services may be used through services provided by other providers or for services of other providers, and the Company is exempt from liability for damages caused by the services provided by other providers unless there is an intentional or gross negligence on the part of the Company.
  - ⑨ The Company is exempt from liability for damages caused by errors in the member's smartphone or computer, or due to incorrectly or unfilled personal information and e-mail addresses unless there is an intentional or gross negligence on the part of the Company.
- 2 The Company's service and the services of a linked company (referring to the company operating a site linked by links to the company's service screen) operate independently of each other, and the Company is not responsible for transactions made between the linked company and the members.

## ✓ Article 23 (Governing law and competent court)

- 1 For a dispute regarding the Terms and Conditions, the procedure specified by the laws of the Republic of Korea will be followed.
- 2 Matters not specified in the Terms and Conditions are subject to other related laws and business practices, such as the Commercial Act, the Telecommunications Business Act, and the Act on Consumer Protection in E-commerce.
- 3 If a lawsuit is filed for a dispute arising from the use of the service, the court governing the member's or Company's address shall be the court having jurisdiction over the first trial.

## Supplementary Provisions

- 1 The Terms and Conditions will take effect from XX/XX/20XX.

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